

Public Consultation

1st March
Alan Horne
USP



TRR

Telecommunication &
Radiocommunication
Regulator

Agenda

1300 hrs	Registration
1330 hrs	Opening of meeting
1340 hrs	Presentation of Draft National ICT Services Policy
1415 hrs	Open discussion on Policy
1445 hrs	Presentation of Draft National Universal Access Policy (UAP)
1515 hrs	Open discussion on Policy
1545 hrs	Overview of UAP Pilot Projects
1600 hrs	Next Steps
1615 hrs	Concluding Remarks
1620 hrs	Tea and cakes

Opening of Meeting – J Napat



National ICT Services Policy

- **The National ICT Vision is “ICT for all”**
- GOAL 1: Ensure accessibility and affordability of reliable access to information services to all
- GOAL 2: Ensure development of human resources & institutions in the use of ICT
- GOAL 3: Support economic growth
- GOAL 4: Support achieving a healthy educated nation
- GOAL 5: Support good governance
- GOAL 6: Support and protect our environment
- GOAL 7: Support effective security and protection of the nation and individuals

GOAL 1: Ensure accessibility and affordability of reliable access to information services to all

Policy Statement 1:

Government will ensure all organizations and individuals have equitable and affordable access to Voice, Data, Broadband Internet, media and ICT network terminals and services, allowing reliable access and exchange of information (content)

GOAL 1: Ensure accessibility and affordability of reliable access to information services to all

- **Objective 1** - Ensure connection of Urban and Rural Communities with reliable Voice, Data and Broadband services (greater than 512kbs);
- **Objective 2** - Support and ensure the provision of ICT infrastructure, terminals, software and services with choice of costs and quality of services and taking account of people with disabilities;
- **Objective 3** - Ensure convergence of networks for the competitive delivery of telecommunications and media (e.g. content, radio, TV, news and film);
- **Objective 4** - Support the development and storage of content within Vanuatu;
- **Objective 5** - To maintain adequate levels of connectivity in time of emergency
- **Objective 6** - Ensure the legal and regulatory environment exists to encourage the Private sector to invest.

GOAL 2: Ensure development of human resources & institutions in the use of ICT

Policy Statement 2:
Education, Training and Development systems and facilities in the use and provision of ICT will be established and made available to all.

GOAL 2: Ensure development of human resources & institutions in the use of ICT

- **Objective 1** – Ensure the establishment and provision of ICT training resources including courses, centers and expertise, are provided and accessible to all people throughout Vanuatu;
- **Objective 2** – To establish partnerships with overseas educational institutions for the development of Ni-Vanuatu ICT competency
- **Objective 3** – To draw upon and effectively use National, Regional and International human resource development facilities and expertise
- **Objective 4** – To establish work attachment programmes with other institutions to enhance human resource development and exposure to international best practice in ICT
- **Objective 5** – Ensure the establishment and effective working of an ICT Commission and other Institutions as required for the effective development and implementation of the National ICT Services Policy.

GOAL 3: Support economic growth

Policy Statement 3:

Ensure effective use and application of ICTs by Government, private and other sectors to enhance economic growth.

GOAL 3: Support economic growth

- **Objective 1** – To use ICT to support the sustainable development of commercial activities in the rural areas particularly agriculture, timber, fishing and manufacturing products and services;
- **Objective 2** – Ensure full utilization of ICTs to maximize economic growth in Small to Medium Enterprises (SMEs);
- **Objective 3** – To ensure utilization of ICT to support provision of reliable and effective public services, including transportation, electricity production and supply, clean water and waste management as well as mail and courier services;

GOAL 4: Support achieving a healthy educated nation

Policy Statement 4:

Ensure effective use and application of ICT to enhance effective delivery of health and educational services and preserve and enhance cultural values and language.

GOAL 4: Support achieving a healthy educated nation

- **Objective 1** – To use ICT to develop effective Management of Health & Education Service;
- **Objective 2** - To have an up to date status on all Health & Education Key Performance Indicators;
- **Objective 3** - Through ICT maximize the effective use of well trained Health and Education professionals (e.g. doctors, nurses and teachers);
- **Objective 4** – Use ICT Services to keep people well informed and up to date on Health Education;
- **Objective 5** – Through ICT services to make health care and education accessible to all;
- **Objective 6** – To use ICT to record and make readily accessible, cultural practices, languages and historical events;

GOAL 5: Support good governance

Policy Statement 5:

Ensure ICT Policies, Procedures, Terminals, Networks and Applications are in place that will enhance effective delivery of public services to all and combat corruption.

GOAL 5: Support good governance

- **Objective 1** - Development of systems and processes to ensure transparency, accountability and accessibility;
- **Objective 2** - Through ICT optimise the human and financial resources involved in Government.
- **Objective 3** - Ensure public information and as many services as practical are made remotely available;
- **Objective 4** - To review all services and adapt to maximize effective systems and processes through the use of ICT, minimizing human intervention;
- **Objective 5** - To ensure that all Government office employees are effective in the use ICT
- **Objective 6** - To ensure all institutions have an ICT policy incorporated in their corporate plans.

GOAL 6: Support and protect our environment

Policy Statement 6:

Rules, Regulations, Guidelines and Standards for the use and provision of ICT products and services will be developed to assist all sectors of the community, protect our valuable resources and preserve our environment.

GOAL 6: Support and protect our environment

- **Objective 1** – To ensure that public services and private industry plans for and implement actions to use ICTs to minimize adverse impact of their activities on the environment
- **Objective 2** – To ensure that relevant policies and guidelines are prepared to effectively manage ICT waste
- **Objective 3** – To use ICT to support conservation of the environment and natural resources
- **Objective 4** – To use ICT in promoting cross-sectoral collaboration between environmentalists

GOAL 7: Support effective security and protection of the nation and individuals

Policy Statement 7:

To establish and sustain an ICT Legal Framework and Institutions so as to preserve the sovereignty, integrity, and safety and security of individuals and the nation.

GOAL 7: Support effective security and protection of the nation and individuals

- **Objective 1** – To develop and enforce regulations and legislative frameworks aligned with Vanuatu’s constitutional provisions and international best practice to protect and safeguard the privacy of information of the individual and the nation;
- **Objective 2** – To ensure all institutions responsible for personal data have in place guidelines, processes and procedures to safeguard data;
- **Objective 3** – To develop institutions and mechanisms to minimize criminal activity through the use of and over the internet;
- **Objective 4** – To use ICT services effectively to prepare and support the community during natural and manmade emergencies and disasters.

Questions & Comments

- National ICT Vision “**ICT for all**”
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- Other Comments: