



Telecommunications &
Radiocommunications
Regulator

PO Box 3547
Port Vila
Vanuatu
t: +678 27621
e: enquiries@trr.vu

PRESS RELEASE

TRR ACHIEVEMENTS AND FOCUS FOR 2013



TRR presenting at the Parliament Chamber in August 2012.

During an end of the year presentation to Telecommunications and ICT industry stakeholders, the Outgoing Regulator Mr. Alan Horne presented on TRR's achievements during his time working as the Regulator. These include:

1. Staff capacity & experience has significantly increased to effectively regulate and support development of the sustainable and competitive telecommunications market;
2. The establishment of a National Emergency Response Group and emergency short codes, together with an improved response time + SMS warnings;
3. Better understanding and working relationships amongst stakeholders of the role of TRR;
4. Active Consumer and Business Advisory Groups;
5. Documented processes & procedures that assist methodology, consistency, transparency and effectiveness Significant IT platform, web site;
6. National, International and regional awareness of TRR & Vanuatu. In two years we have become the most advanced Regulator in the Pacific;
7. Awareness of ICT – TRR lit the torch;
8. Lessons learnt from Rensarie. A broadband pilot project for provision of telecommunications services in a rural area;
9. Action on Cyber security and awareness;
10. The establishment of an Internet Working Groups assisting Vanuatu to shape its future; and
11. Development of key regulatory tools that assist our work.

Vanuatu is seen to be one of the more advanced Regulator's offices in the Pacific Region. During a presentation at the 2012 PACINET conference held in Suva, Pacific ICT Regulatory Resource Centre (PIRRC) reported that Vanuatu was again ranked 1st out of the five countries (Solomon Islands, Papua New Guinea, Samoa and Kiribati) in terms of Regulatory website accessibility and information contained.

In response the Regulator Designate, Mr. Ronald Box thanked Alan for his achievements and presented TRR's key focus projects for 2013. **He would like to see the sector be consumer driven to ensure their needs and requirements are provided in the service delivery of Vanuatu's Telecommunication's operations.** He has to ensure a commitment to TRR's golden projects for 2013, to make sure there is sustainable competition; consumers are better educated and aware of their rights. TRR will also assist with events to promote benefits of internet to rural communities to increase internet penetration rate.

The Minister Responsible for Telecommunications/ICT Honourable Sato Kilman, on behalf of the people of Vanuatu thanked Alan for his contributions to the development of the sector in Vanuatu and welcomed on board Mr. Box on board to continue the important work of TRR.