



Government of
The Republic
of Vanuatu



Mrs. Catherine Rumillat
Managing Director
TVL
P.O. Box 146, Port-Vila

17 August 2012

Dear Catherine,

CONSULTATION

Vanuatu National Numbering Plan – Proposal for amending Short Codes Assignment Rule.

1. Proposal for amending *Life and Safety Services* 11X range to include Voice and SMS.
2. Proposal of opening up 16X range to Government and NGO public information services to include Voice and SMS.

TRR has approved the *National Numbering Plan and Procedures* on 12 June 2012 published it on its website, www.trr.vu.

TRR has received request from an organization to:

- 1) Allocate a *Life and Safety* (Emergency) short code number to be used for voice calls in an emergency,
- 2) Allow for the same allocated short code number to provide “critical emergency information” to the general public through a pre-recorded message, which could be outside an emergency.
- 3) Allow for the same allocated short code number to be also used for SMS to/from areas with limited reception. This same short code number will supply SMS updates, alerts and awareness regarding disaster hazards.

Given that other organizations may also consider making such request TRR is now making the following proposals:

- 1) Amend the *Life and Safety Services* 11X range to include Voice and SMS. Callers must be able to call or send SMS to emergency short codes from any and all networks without charge. Service providers must vacate SMS numbers beginning with 11, therefore TVL will have to stop using SMS 1122.

- 2) Classify the 16X short code range as Type A.
- 3) Open up the 16X range for *Government and NGO public information services* to include Voice and SMS. Callers must be able to call or send SMS to 16X short codes from any and all networks without charge but Government or NGO will pay for the call delivery.
- 4) Amend the Short Codes Assignment Rules under Table 6-3 of the *National Numbering Plan and Procedures* from as follows:

Numbering Range Short Codes	Application	Type
10X	Protected	C
11X	Life and Safety Services – Voice and SMS	A
12X	Operator specific internal services	C
13X	Operator specific internal services	C
14X	Operator specific internal services	C
15X	Value Added Services (VAS) SMS	B
16X	Protected Government and NGO public services – Voice and SMS	A
17X	Operator specific internal services	C
18X	Value Added Services (VAS) SMS	B
19X	Directory and customer assistance	

Table 6-3 Short Codes Assignment Rule

The required changes are made to the *National Numbering Plan and Procedures* where relevant, and attached for your perusal.

TRR is inviting comments from Telecom Licensees on its above proposal. TRR is giving 10 working days to Telecom Licensees to make submissions. The deadline for submissions is Friday 31 August 4:30 pm. If TRR does not receive any comments after the deadline, it will proceed to amend the *National Numbering Plan and Procedures* with the above proposals.

Should you have any queries, please feel free to contact me.

Yours sincerely,

Alan Horne
 Rekuleta Blong Telekomunikesen Blong Vanuatu