



Telecommunications &
Radiocommunications
Regulator

PO Box 3547
Port Vila
Vanuatu
t: +678 27621
e: enquiries@trr.vu

ORDER NO.1 OF 2015

Supply of market data

1 Background

- (1) This Order arises from the Regulator's review of:
 - (a) Order 02 of 2012, which sets out certain information that Licensees were required to supply to the Regulator; and
 - (b) the minimum set of information that it requires of Licensees.

2 Order

- (1) A Licensee shall give the Regulator the data specified in Annex A that relates to the Telecommunications Services supplied by the Licensee.
- (2) A Licensee shall give that data to the Regulator:
 - (a) biannually, with the required data for the period:
 - (i) 1st January to 30th June submitted to the Regulator by the 20th of July each year; and
 - (ii) 1st July to 31st December submitted to the Regulator by the 30th of January each year.
 - (b) disaggregated by:
 - (i) calendar month; and
 - (ii) whether the Telecommunications Service is supplied on a pre-paid or post-paid basis; and

(c) in the electronic format specified by the Regulator.

(3) The Regulator may request additional market data from time to time for the performance of its functions and duties in accordance with the Telecommunications and Radiocommunications Regulation Act 2009.

(4) This Order supersedes Order 02 of 2012, dated 27th March 2012.

3 Commencement

(1) This Order shall come into force on the date it is made, and it shall publish in the official gazette.

Made at Port Vila this ¹⁴ day of February 2015



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Telecommunications and Radiocommunications Regulator

ANNEX A: REVISED DATA COLLECTION FRAMEWORK

Definitions:

| Mobile telecommunications services | | |
|------------------------------------|--|---|
| 1 | Subscribers | The number of pre-paid cellular mobile subscribers (using 2G, 3G or beyond) that initiated a chargeable event in the last 90 days. As of the last day of the month. |
| 2 | Subscribers with access to mobile data | The number of pre-paid cellular mobile subscribers with access to data communications (e.g. the internet) at broadband download speeds (i.e. greater than or equal to 512 kbit/s). Refers to the theoretical ability of subscribers to use broadband speed mobile data services, rather than the number of active users of such services. |
| 3 | Mobile-to-mobile on-net call minutes | The total number of chargeable pre-paid retail voice call minutes that originated and terminated on the licensee's mobile network during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 4 | Mobile-to-mobile off-net call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's mobile network and terminated in Vanuatu on another licensee's mobile network during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 5 | Mobile-to-fixed call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's mobile network and terminated in Vanuatu on a fixed network during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 6 | Outbound international call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's mobile network and terminated outside Vanuatu during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 7 | On-net SMS | The total number of chargeable retail pre-paid SMS messages that originated and terminated on the licensee's mobile network during the month. Chargeable messages are those actually carried on the licensee's network and for which the licensee may charge the subscriber who originates it, irrespective of whether or not an actual charge is levied on the subscriber. |
| 8 | Off-net SMS | The total number of chargeable retail pre-paid SMS messages that originated on the licensee's mobile network and terminated in Vanuatu on another licensee's mobile network during the month. Chargeable messages are those actually carried on the licensee's network and for which the licensee may charge the subscriber who originates it, irrespective of whether or not an actual charge is levied on the subscriber. |
| 9 | Mobile data traffic | The total amount of data usage (measured in megabytes (MB) and excluding SMS and MMS) charged to pre-paid mobile services during the month. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan. |

| | | |
|--|--|--|
| 10 | Mobile-to-mobile on-net call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid mobile voice calls that originated and terminated on the licensee's mobile network during the month, regardless of the manner in which the call was charged. |
| 11 | Mobile-to-mobile off-net call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid mobile voice calls that originated on the licensee's mobile network and terminated in Vanuatu on another licensee's mobile network during the month, regardless of the manner in which the call was charged. |
| 12 | Mobile-to-fixed call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid mobile voice calls that originated on the licensee's mobile network and terminated in Vanuatu on a fixed network during the month, regardless of the manner in which the call was charged. |
| 13 | Outbound international call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid mobile voice calls that originated on the licensee's mobile network and terminated outside Vanuatu during the month, regardless of the manner in which the call was charged. |
| 14 | On-net SMS revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid SMS messages that originated and terminated on the licensee's mobile network during the month, regardless of the manner in which the message was charged. |
| 15 | Off-net SMS revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid SMS messages that originated on the licensee's mobile network and terminated in Vanuatu on another licensee's mobile network during the month, regardless of the manner in which the message was charged. |
| 16 | Mobile data revenue | Gross retail revenue (excluding VAT) in Vatu from mobile data usage (excluding SMS and MMS) charged to pre-paid mobile services during the month, regardless of the manner in which the data usage was charged. |
| International inbound roaming | | |
| 1 | International inbound roamers | The total number of subscribers of foreign network operators that roamed on the licensee's mobile network in Vanuatu. |
| 2 | International inbound roaming call minutes | The total number of chargeable minutes made and received by subscribers of a foreign network operator roaming on the licensee's network in Vanuatu. |
| 2 | International inbound roaming call revenue | Gross revenue (excluding VAT) in Vatu from chargeable calls made by subscribers of a foreign network operator roaming on the licensee's mobile network in Vanuatu. This does not include subscribers from Vanuatu roaming abroad and excludes SMS and data usage. It does not refer to the gross revenue generated by mobile roamers as some portion of that revenue is shared with foreign network operators. |
| Fixed telecommunications services | | |
| 1 | Fixed telephony subscriptions | The number of fixed subscriptions (including wire-based and wireless) as of the last day of the month. |
| 2 | xDSL internet access services | The number of xDSL internet access subscriptions supplied on a pre-paid basis as of the last day of the month. |
| 3 | Fixed wireless data services | The number of fixed wireless data subscriptions supplied on a pre-paid basis as of the last day of the month. |
| 4 | Dial-up internet access users | The number of pre-paid dial-up internet access subscriptions that initiated a chargeable event during the month. As of the last day of the month. |

| | | |
|----|--|---|
| 5 | Fixed-to-fixed (on-net) call minutes | The total number of chargeable pre-paid retail voice call minutes that originated and terminated on the licensee's fixed network (including a fixed wireless network) during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 6 | Fixed-to-fixed (off-net) call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's fixed network during the month and terminated in Vanuatu on another licensee's fixed network during the month (including fixed wireless networks). Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 7 | Fixed-to-mobile (on-net) call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's fixed network (including a fixed wireless network) and terminated in Vanuatu on the licensee's mobile network during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 8 | Fixed-to-mobile (off-net) call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's fixed network (including a fixed wireless network) and terminated in Vanuatu on another licensee's mobile network during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 9 | Outbound international call minutes | The total number of chargeable pre-paid retail voice call minutes that originated on the licensee's fixed network (including a fixed wireless network) and terminated outside Vanuatu during the month. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. |
| 10 | Line rental revenue | Gross retail revenue (excluding VAT) in Vatu from pre-paid line rental charges during the month. |
| 11 | Fixed-to-fixed call (on-net) revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid fixed voice calls that originated and terminated on the licensee's fixed network (including fixed wireless networks) during the month, regardless of the manner in which the call was charged. |
| 12 | Fixed-to-fixed (off-net) call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid fixed voice calls that originated on the licensee's fixed network during the month and terminated in Vanuatu on another licensee's fixed network during the month (including fixed wireless networks). |
| 13 | Fixed-to-mobile (on-net) call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid fixed voice calls that originated on the licensee's fixed network (including fixed wireless networks) and terminated in Vanuatu on the licensee's mobile network during the month. |
| 14 | Fixed-to-mobile (off-net) call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid fixed voice calls that originated on the licensee's fixed network (including fixed wireless networks) and terminated in Vanuatu on another licensee's mobile network during the month.) |
| 15 | Outbound international call revenue | Gross retail revenue (excluding VAT) in Vatu from chargeable pre-paid fixed voice calls that originated on the licensee's fixed network and terminated outside Vanuatu during the month. |
| 16 | xDSL internet access service revenue | Gross retail revenue (excluding VAT) in Vatu from the pre-paid supply of xDSL internet access services during the month. |

| Code | Description | Details |
|------|---|--|
| 17 | Fixed wireless data service revenue | Gross retail revenue (excluding VAT) in Vatu from the pre-paid supply of fixed wireless data services during the month. |
| 18 | Dial-up internet access service revenue | Gross retail revenue (excluding VAT) in Vatu from the pre-paid supply of dial-up internet access services, during the month. |



Data Requirements:

Mobile Telecommunications Service (for service providers providing mobile services) -

Excel copy is available:

| | January | February | March | April | May | June | July | August | September | October | November | December |
|--|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|
| Pre-paid mobile telecommunications services | | | | | | | | | | | | |
| Subscribers | | | | | | | | | | | | |
| Subscribers with access to mobile data | | | | | | | | | | | | |
| Mobile-to-mobile on-net call minutes | | | | | | | | | | | | |
| Mobile-to-mobile off-net call minutes | | | | | | | | | | | | |
| Mobile-to-fixed call minutes | | | | | | | | | | | | |
| Outbound international call minutes | | | | | | | | | | | | |
| On-net SMS | | | | | | | | | | | | |
| Off-net SMS | | | | | | | | | | | | |
| Mobile data traffic | | | | | | | | | | | | |
| Mobile-to-mobile on-net call revenue | | | | | | | | | | | | |
| Mobile-to-mobile off-net call revenue | | | | | | | | | | | | |
| Mobile-to-fixed call revenue | | | | | | | | | | | | |
| Outbound international call revenue | | | | | | | | | | | | |
| On-net SMS revenue | | | | | | | | | | | | |
| Off-net SMS revenue | | | | | | | | | | | | |
| Mobile data revenue | | | | | | | | | | | | |
| Post-paid mobile telecommunications | | | | | | | | | | | | |
| Subscribers | | | | | | | | | | | | |
| Subscribers with access to mobile data | | | | | | | | | | | | |
| Mobile-to-mobile on-net call minutes | | | | | | | | | | | | |
| Mobile-to-mobile off-net call minutes | | | | | | | | | | | | |
| Mobile-to-fixed call minutes | | | | | | | | | | | | |
| Outbound international call minutes | | | | | | | | | | | | |
| On-net SMS | | | | | | | | | | | | |
| Off-net SMS | | | | | | | | | | | | |
| Mobile data traffic | | | | | | | | | | | | |
| Mobile-to-mobile on-net call revenue | | | | | | | | | | | | |
| Mobile-to-mobile off-net call revenue | | | | | | | | | | | | |
| Mobile-to-fixed call revenue | | | | | | | | | | | | |
| Outbound international call revenue | | | | | | | | | | | | |
| On-net SMS revenue | | | | | | | | | | | | |
| Off-net SMS revenue | | | | | | | | | | | | |
| Mobile data revenue | | | | | | | | | | | | |
| International inbound roaming | | | | | | | | | | | | |
| International inbound roamers | | | | | | | | | | | | |
| International inbound roaming call minutes | | | | | | | | | | | | |
| International inbound roaming call revenue | | | | | | | | | | | | |

Fixed telecommunications service (for service providers providing fixed and internet services)- Excel copy is available:

| | January | February | March | April | May | June | July | August | September | October | November | December |
|---|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|
| Pre-paid fixed | | | | | | | | | | | | |
| Fixed telephony subscriptions | | | | | | | | | | | | |
| xDSL internet access subscriptions | | | | | | | | | | | | |
| Fixed wireless data subscriptions | | | | | | | | | | | | |
| Dial-up internet access subscriptions | | | | | | | | | | | | |
| Fixed-to-fixed (on-net) call minutes | | | | | | | | | | | | |
| Fixed-to-fixed (off-net) call minutes | | | | | | | | | | | | |
| Fixed-to-mobile (on-net) call minutes | | | | | | | | | | | | |
| Fixed-to-mobile (off-net) call minutes | | | | | | | | | | | | |
| Outbound international call minutes | | | | | | | | | | | | |
| Line rental revenue | | | | | | | | | | | | |
| Fixed-to-fixed call (on-net) revenue | | | | | | | | | | | | |
| Fixed-to-fixed (off-net) call revenue | | | | | | | | | | | | |
| Fixed-to-mobile (on-net) call revenue | | | | | | | | | | | | |
| Fixed-to-mobile (off-net) call revenue | | | | | | | | | | | | |
| Outbound international call revenue | | | | | | | | | | | | |
| xDSL internet access service revenue | | | | | | | | | | | | |
| Fixed wireless data service revenue | | | | | | | | | | | | |
| Dial-up internet access service revenue | | | | | | | | | | | | |
| Post-paid fixed telecommunications | | | | | | | | | | | | |
| Fixed telephony subscriptions | | | | | | | | | | | | |
| xDSL internet access subscriptions | | | | | | | | | | | | |
| Fixed wireless data subscriptions | | | | | | | | | | | | |
| Dial-up internet access subscriptions | | | | | | | | | | | | |
| Fixed-to-fixed (on-net) call minutes | | | | | | | | | | | | |
| Fixed-to-fixed (off-net) call minutes | | | | | | | | | | | | |
| Fixed-to-mobile (on-net) call minutes | | | | | | | | | | | | |
| Fixed-to-mobile (off-net) call minutes | | | | | | | | | | | | |
| Outbound international call minutes | | | | | | | | | | | | |
| Line rental revenue | | | | | | | | | | | | |
| Fixed-to-fixed (on-net) call revenue | | | | | | | | | | | | |
| Fixed-to-fixed (off-net) call revenue | | | | | | | | | | | | |
| Fixed-to-mobile (on-net) call revenue | | | | | | | | | | | | |
| Fixed-to-mobile (off-net) call revenue | | | | | | | | | | | | |
| Outbound international call revenue | | | | | | | | | | | | |
| xDSL internet access service revenue | | | | | | | | | | | | |
| Fixed wireless data service revenue | | | | | | | | | | | | |
| Dial-up internet access service revenue | | | | | | | | | | | | |