First Pacific Islands Capacity Building Workshop on Child Online Protection

Port Vila, Vanuatu 22-26 September, 2014

Outcome report

The First Pacific Islands Capacity Building Workshop on Child Online Protection and the Commonwealth National Cybersecurity Framework took place from 22-26 September 2014, in Port Vila, Vanuatu. The event was organized by the Telecommunications and Radiocommunications Regulator of Vanuatu (TRR), together with the Office of the Government Chief Information Officer of Vanuatu (OGCIO), the International Telecommunication Union (ITU), the Commonwealth Telecommunications Organisation (CTO), and in collaboration with the International Multilateral Partnership against Cyber Threats (IMPACT). Following the Regional Workshop, a two-day national workshop (25 to 26 September 2014) was held to develop a child online protection national strategy for Vanuatu.

The Regional Workshop was the first international event of its nature, focusing on Child Online Protection and Cybersecurity in the Pacific region. Almost 100 participants, to include delegates from the Pacific Islands states comprising of policymakers, business leaders and representatives from civil society, attended the event to share information on existing activities within the Pacific Islands states and define a way forward to consolidate the activities towards a regional framework for cooperation. Given that 0.5% of the world's population on the Internet resides in this sub-region, efforts to bridge the digital divide to ensure access especially in the remote areas gave insight into what risks the region would be facing. It was therefore prudent, in addition to sharing information on the possible risks, to identify some measures to address online safety especially for the young populace in the Pacific Islands. In addition, the workshop helped regional stakeholders to further discuss the risks and points of weakness, and evaluate appropriate tools and approaches to promote growth of a safe and responsible young population online.

After the opening ceremony, CTO introduced the model of "National Cybersecurity Strategies" which provides a framework for countries to develop their own national strategies, addressing local needs and priorities. The discussion continued with a World Café on Child Online Protection where the regional participants had the chance to discuss how education, legislation and policy development by governments constitute the basis to ensure safety and confidence in the cyberspace. The afternoon session set the scene for a framework of international cooperation and focused on the status of COP at the regional and international level and the work undertaken by different organizations both globally and in the region. It also highlighted constrains in creating a harmonized approach for international cooperation. In this regard, participants recognized the need to enforce a common platform of cooperation amongst each other with the view to advocate for appropriate solutions that apply to the cultural and social context of the Pacific Islands, addressing issues such as legal measures, capacity building and models for organizational structures.

The second day kicked off with a session on the importance of setting a legal framework to address child online safety. In particular, panelists highlighted that existing national provisions, used concurrently with some existing international instruments, could be used to address crimes related to children such as online harassment and child sexual abuse images. The importance of extraterritoriality and the notion of double criminality were also stressed as legal measures that will definitely enhance cooperation and collaboration amongst countries.

The discussion followed with a session dedicated to the organizational structure and the importance of creating appropriate regional and national units and entities, in order to improve the efficiency of government policy development and programs targeting children and young people. During the panel discussion, speakers also stated the vital role played by reporting mechanisms since they allow users to report incidents and ensure investigation and prosecution of the online crimes. In addition, it was reiterated that law enforcement should adopt measures and use appropriate forensic tools that can guarantee the investigation of complicated and sophisticated scenarios.

Considering the role of children and adolescents as robust participants on multiple platforms for creating and sharing user-generated content, the afternoon session emphasized the role of industry and their responsibility in engaging and empowering users to adopt a safer use of their services. In particular, it was recommended that companies and businesses provide platforms for more resilient interactions online with the aim to establish common actions or widely shared technical and procedural approaches to be adopted by the Pacific Islands.

The discussions held on the third and last day of the regional dialog revolved around the role of education and building capacity at the community level. Children and young people are digital natives and the lack of knowledge and gap in digital skills by the parents constitute a challenge for many governments. For this reason, speakers stated that educational trainings along with comprehensive and engaged school curricula are crucial to empower young people and parents with skills on how to behave and interact safely online. Law enforcement was also recognized as a vehicle to empower children and young people who need to understand how to report cases and possible solutions for victims investigation and identification. Building a regional and national network for knowledge sharing along with developing human capabilities will allow governments and civil society to reach both the urban population and the citizens in the rural areas. Finally, it was highlighted that an effective awareness raising strategy has to be based upon robust research to provide a clear understanding of what children and young people are doing online and the risks that they face.

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In parallel to this session a workshop on Critical Information Infrastructure Protection was conducted, attended by around 12 delegates. The workshop introduced the concept of CIIP and examined the various elements o CIIP within the local context.

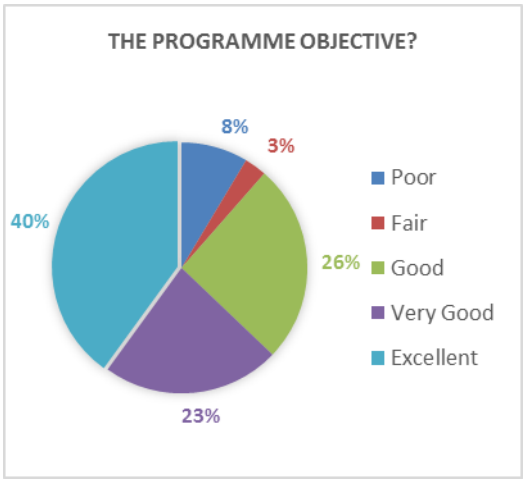
Overall, the First Pacific Islands Capacity Building Workshop on Child Online Protection and the Commonwealth National Cybersecurity Framework highlighted the need for cooperation, and the importance of establishing a framework at the national but mainly regional level was recommended as the best way to move forward. Many delegates from the Pacific Island states lauded the timely intervention of the governments in taking steps to improve Internet access, both in urban and rural areas, and in turn connecting the Pacific Islands to the rest of the world. Governments were called upon to facilitate the establishment of a common national policy that can allow the Pacific Island states to move forward the agenda on child online safety. Regional organizations offered to assist in coordinating national and regional efforts, and convened on the importance to implement appropriate measures.

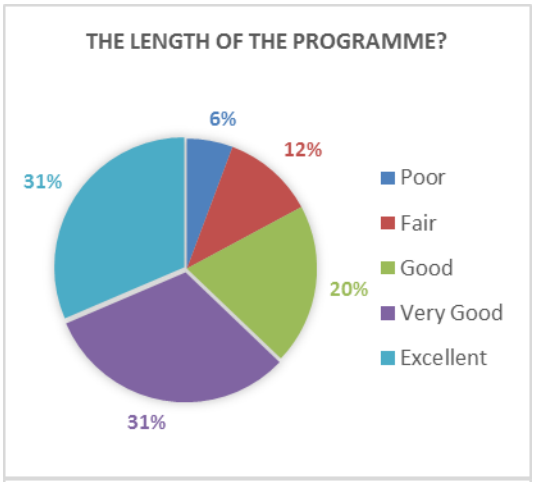
For more information including presentations of the Workshop can be found at: http://www.itu.int/en/ITU-D/Regional-Presence/AsiaPacific/Pages/Events/2014/September-COP/home.aspx

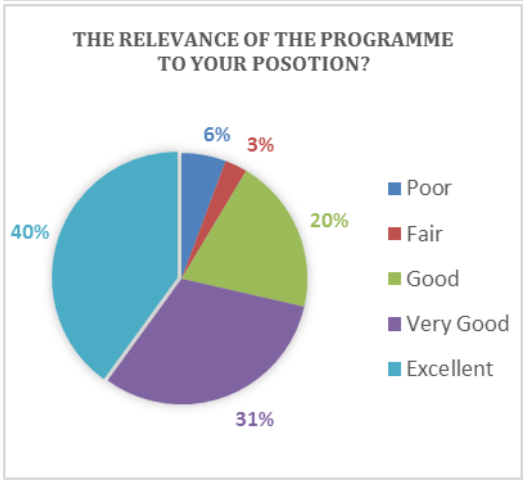
Annex

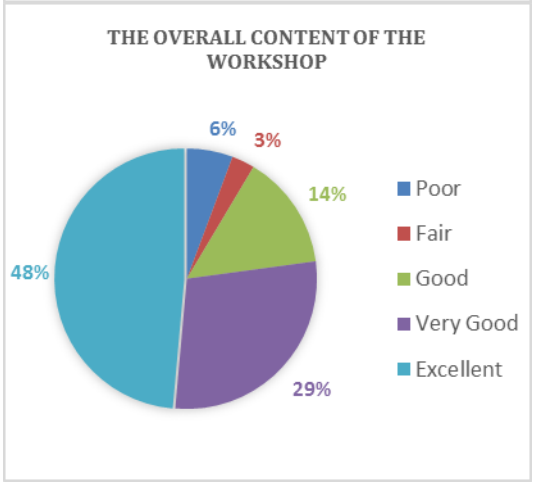
Evaluation Feedback from Participants

1. Programme Relevance

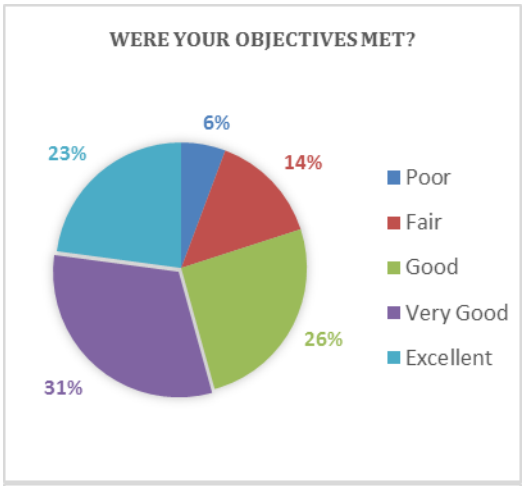


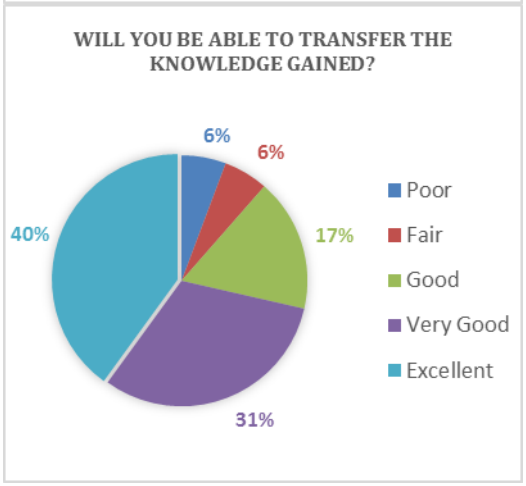


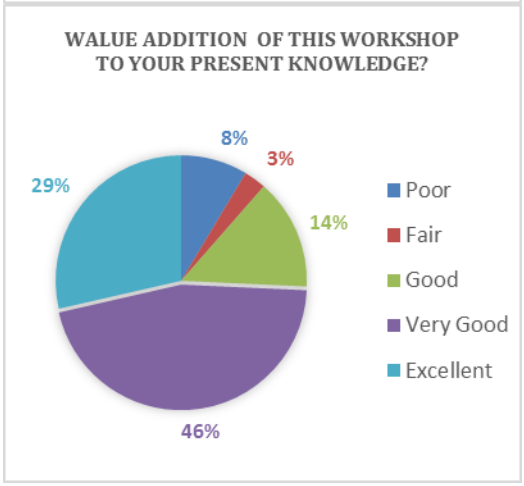




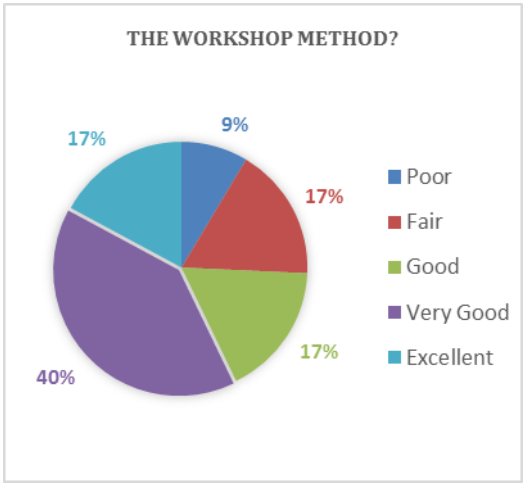
2. Programme Impact

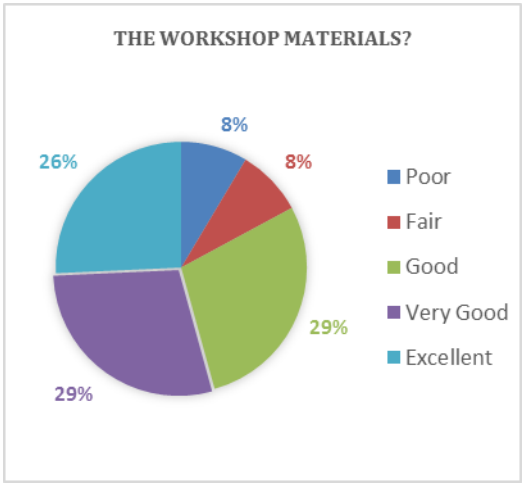


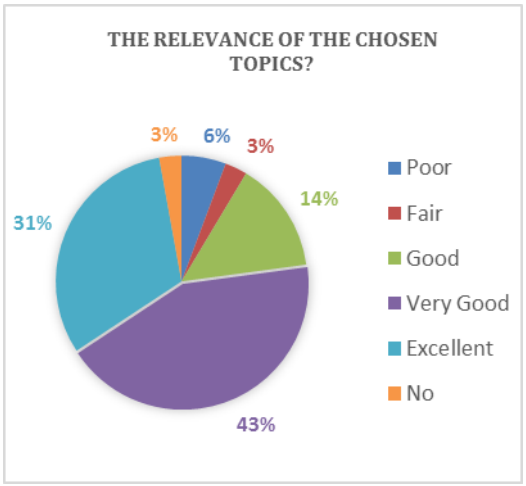




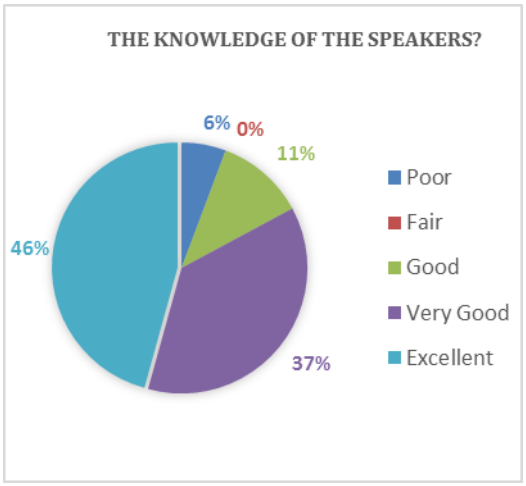
3. Learning Programme

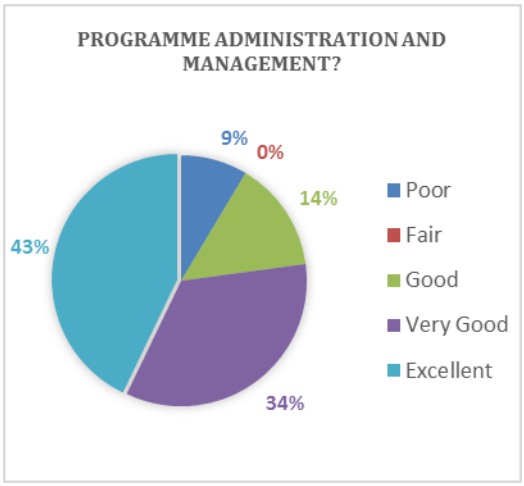


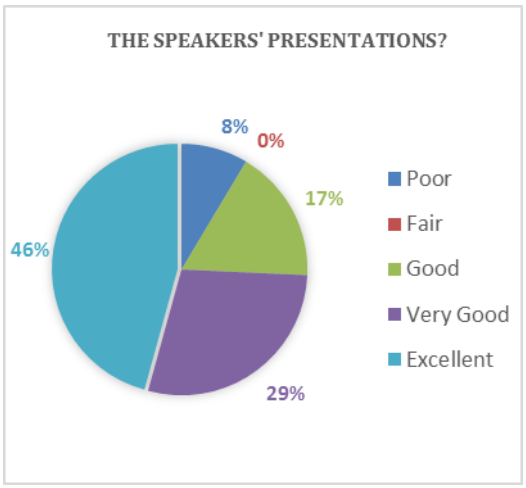



THE RELEVANCE OF THE CHOSEN TOPICS?
3%
6%
3%
14%
31%
43%
Poor
Fair
Good
Very Good
Excellent
No

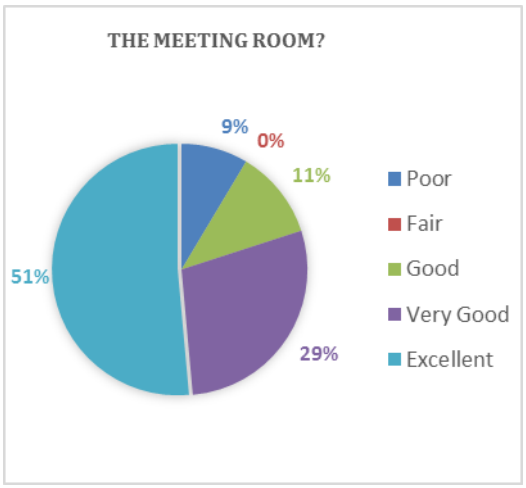
4. Programme Speakers and Staff

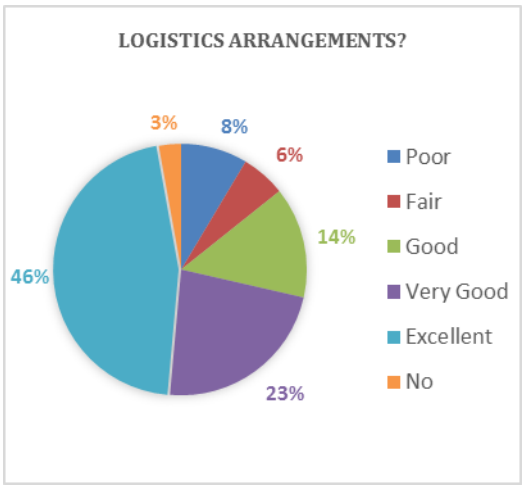






5. Meeting Facilities





6. What particular topics discussed at the workshop are of your most interest?

- Way forwards for the Pacific
- Vanuatu issues/challenges. We don't hear much about those by our local speakers at the workshop.
- Educational program
- It was informative and it was great to know the experience of Child Online Protection elsewhere that we know can be applicable
- I am interested in all topics presented given that this is my first time to attend such meeting.
- How to protect Children on Child Online Protection
- All the programs were mostly interesting. The protection measures and system are already available, need for MOE to table on.
- * COP intuitive = the region
- Strategy / Framework and Role of the industry
- Presentations by UNICEF, ECPAT and the one by Peter M. Interesting to note the various agencies working towards COP. Also the presentation by World Vision is a national context.
- Presentation from ECPAT
- The models of internet watchdog organisations in setup of hotlines reporting mechanisms and ability to track and take down offensive web content.
- Cybersecurity & Culture
- Consumer education, Research
- Internet filtering
- Internet filtering system and presentation on educating children
- I think the presentation by Netsafe New Zealand and also that of World Vision were very interesting.
- COP task force (stakeholders), COP awareness, COP framework and COP filter applications
- All the topics were of interested.
- Extracting Intelligence, Hotline, ACMA/IWF, Childwire, research, law enforcement"
- E-Smart, call for partnership towards COP, establish something that exist on the actual basis, uses the actual networking in each country relevant basis"
- COP, Strategies & management mechanisms, real life situations stories as last day presentations, last presenters message Dr. Allan Watt, on real case situation/what can be done to overcome.
- Cybersecurity framework, Stats of Child Online Access
- Strategies to protech children not only from home, school, internet café. But control from ISP here.
- E-Smart - a concept absolutely relevant for replication for Vanuatu (in our local context)

- Educate awareness to communities to parents and youth and children
- Cyber bullying, Filtering system (cyber), The Cyber world dealing with issues"
- All topics are of great interest but the most interest are Watchdog International and UNICEF findings.
- Cyber Pasifika Program (Vanuatu), Cyber Security findings by AFP"
- Cyber Pacifica Programme (Vanuatu), Cyber security and Child Online Protection (Pacific Island Forum Secretariat)"
- UNICEF & Policy presentations, also the one from the Forensic Crime presentation c… is an eye opener to the types of online crime committed. How impact helps with implementation.

7. What would you like ITU and its partners to plan and implement any follow-on activities?

- Move awareness through media about what ITU is doing and its impacts.
- A follow up with all Vanuatu stakeholders as Child Online Protection is crucial today.
- Set up coordination team, coordination strategy & way forward include Governments,& NGOs.
- National strategic directive to establish mechanism and infrastructure to address Child Online Protection, Funding & resources include technical support to the Vanuatu teams or stakeholders addressing Child Online Protection"
- I suggest ITU and other partners to assist Vanuatu implement or see way forward to put together strategies that can benefit Vanuatu.
- To advocate to rural community for accessibility of user to help Vanuatu people could attach with the world on what around us.
- Policy for control, strategies and infrastructure to make this work for Vanuatu. I appreciate all effort of the coordinators, especially TRR to take this …
- Yes, especially for my country (Solomon Island)
- Establishment of CIRT (Training), capacity building, prosecutors, police & other enforcers, judiciary"
- To follow up with member countries on the status of COP regulations as some countries are working on it. If possible, ITU to provide support on drafting of local policies and legislations similar to the one carried out by Dr. M. G. Presentation of country reports on COP status in various PIC. This report would have given us some indication on the type of Child Online offences happening in the region. Also it would have been drawn out as what the enforcement agencies have done in these cases.
- Meeting to conclude with Action Plan and a follow up timeline to ensure commitments made are being honored and achieved. Invitation to participate in more regional focused events.
- Best practice of Research and consumer education
- Education & awareness strategies & approaches
- Shift from academic presentation to practical application

- ITU needs to work very closely Pacific Island Governments, logistics to and from venue could have been strengthened/improved for participants and I think we need to know more about the impact of these programs/projects on the community.
- Quarterly follow-up for each country, member country to provide and report on COP progress"
- The idea of this workshop was capacity building. However, the manner in which the workshop was run out the topics discussed (through relevant) did not meet the objective of being to build capacity in the Pacific.
- Close monitoring of follow up actions at national level to ensure
- Re-organise a 2 year program for each pacific countries to report their COP framework and implementation see all again in 2016. I would like to have the contact of the facilitators/speakers available so we can stay connected for constructive ideas in relation to this COP."
- Run other workshops & trainings for Pacific Island small remote areas invite ITU to come home and run at least 2 days consecutive with heads of states involved.
- Specific regional workshop on adapting the CTD cybersecurity framework to national frameworks. Specific regional workshop on Child Convention national protocol"
- More collaboration from all perspective of all stakeholders, set up a follow-up meeting"
- Follow up with all participants a follow up position policy paper for Vanuatu's Child Online Protection Policy.
- More workshops to help control Child Online Protection in schools and communities,
- Provide more support Child Online Protection: (1) awareness; (2) filtering; (3) proper negotiation
- Infrastructure to support Child Online Protection
- Put together all scenarios and conduct another work as the one to brief everyone
- Actually inject help in countries that is in need of cyber security of their population.
- Yes. The following year - see what impact is from this first COP workshop.

8. Additional comments

- Different organisations dealing with Child Online Protection to make more awareness to grassroot people on what's been done and what still needs to be done, and involve every member of the community. *Very good presentations from the experts themselves.
- Sad and unfortunate, the workshop participants have not heard much from local stakeholders/partners, such educations, health, media, … so that everyone would know what had been done & what to be done as way forward to protect Vanuatu children in the use of internet. Many of local participant have just learnt 'very little' during the workshop. Overseas speakers gave their views/experiences expertise. What about us in Vanuatu. How to ... ' this new animal / ... to make Vanuatu children free or a controlled & safer society in future. Together & protect our children! Much way, a common approach to achieve our objective - Vanuatu Way.

- Child Online Protection is everyone's business and a … agenda.
- Looking forward to amend the national policy for Vanuatu.
- Thank you for the wonderful workshop, we need child online to improve … for children's learning. Please ICT specialist makes sure our heritage Pacific is protected and keep Pacific safe.
- Information provided was overwhelming, It was unfortunate that SI's other key stakeholders did not attend.
- Given the duration of the workshop, it would have been better to have group discussions on issues such as legislation, enforcement, role of ISP/Telcos and civil society groups in COP. I think it would have generated … and interesting discussions on various scenarios in our Pacific Island countries. Given our social and cultural set up, listening to the views of church, elders and community teachers would have been an interesting one.
- Need to strike a balance between international best practices against the respective country-specific needs of individual countries.
- Facilitators and presenters must understand Pacific Island Countries expectations and focus on Practical way forward. Group discussion and presentation be given more time.
- I think ITU could have done better to assist all participants to and from the conference venue. Could have ensured greater sharing of insights and highlight the advantages and disadvantages of each project being presented. Alternatively, the challenges should also be highlighted to participants.
- I would be grateful if ITU and other related organisations provide short term trainings both on legal measures and technical and procedural measures.
- The approach to this topic and the manner in which the workshop was run should have followed the style and format as the ICBAPAC project. There was need for more interaction culminating into a Pacific Plan, Agenda or Policy document. This would then assist/guide Pacific States on what to do, how to and to bring themselves up to speed to be on ... with the developed countries.
- Thanks for the hard & great work!
- I would like to thank all the effort, time and contribution that has been done individually, institutionally in a coordinated way allowing all to share information regarding this vulnerability that lay among the regional citizens after the installation of fast internet access!!!
- Appreciate the logistics and hospitality. Thank ITU again for the fellowship that enables us to attend this important meeting. Appreciate if smaller islands be given the opportunity to attend other similar meetings."
- Maybe next time, allow participants to discuss in smaller groups some priorities and ways to progress with adapting Cybersecurity of COP frameworks. Also develop an … document for countries to use in their reporting. Otherwise, an excellent opportunity to hear about a lot of work in the region. But need to focus on "capacity building" next time.
- ITU need to provide on-going assistance on cyber security, cyber bullying & cyber safety in terms of context & workshops for the wider audience (stakeholders) including

how organisations and communities engage in cyber-crime / security policy development.

- Learn a lot about what is in mobile phones, laptop, meaning what the bad side of it. Anyway looking forward for more awareness and workshops so that we can help to control Child Online Protection.
- Provide handouts, Recording of various speeches should be provided at the end of each session."
- It would be good to also have hard copies since not all laptops could access the presentations online.
- It's my pleasure to congratulate the organizers on this fantastic workshop in Vanuatu. Well done.
- Very good topics presented.
- For Vanuatu, this workshop has certainly brought all the stakeholders into one room. It also shed light on what is being done by respective agency and the need to work together on this . So looking forward to the two extra days of workshop.

List of Participants

No	Country	Name	Job Title	Organization
1	Australia	Dr.Allan Watt	Cyber Program Coordinator	Macquarie University
2	Australia	Mr.Jeremy Fenton	Manager, Hotline	ACMA
3	Australia	Dr.Judith Slocombe	Chief Executive Officer	The Alannah and Madeline Foundation
4	Fiji	Mr.Amit Singh	Vice President	South Pacific Computer Society
6	Fiji	Mr.Joji Dumukoro	Senior Defence Policy Advisor	Ministry of Defense, National Security and Immigration
7	Fiji	Mr.Laisani Petersen	Child Protection Officer	UNICEF
8	Fiji	Ms.Mary Faasau	Legislative Drafting Officer	Pacific Islands Forum Secretariat
9	Fiji	Mr.Serupepeli Neiko	Investigator- Cybercrime Unit	Fiji Police Department
10	Fiji	Mr.Watisoni Kaumaitotoya	Senior Systems Analyst	Dept of ITC Services
11	Kiribati	Mr.Samaluta Nunaia	ICT Officer	MCTTD
12	Malaysia	Ms. Amelia Gowa	Policy Analyst	IMPACT
13	New Zealand	Mr.Jon Peacock	Senior Inspector	INTERPOL Represntative/NZ Internal Affairs
14	New Zealand	Mr.Martin Cocker	Executive Director	NETSAFE NZ
15	New Zealand	Mr.Peter Mancer	Ceo	Watchdog International Limited
16	PNG	Ms.Andirauga Nongkas	Principal Consumer Analyst	NICTA
17	PNG	Ms.Blanche Vitata	Principal Legal Officer	Dept Justice and Attorney General
18	PNG	Mr.Flierl Shongol	Advisor Communication	Dept of Communication and Information
19	PNG	Mr.Joelson Anere	Senior Aid Coordinator	Dept of National Planning and Monitoring
20	PNG	Mr.Kora Nou	Consultant	NICTA
21	PNG	Mr.Ian Mileng	Manager Legal Services	NICTA
22	PNG	Ms.Ilikomau Freda Ali	Director -Office of Censorship	Dept for Community Development
23	PNG	Ms.Scholastica Nepel	Legal Officer	Autonomous Bougainville Government
24	PNG	Mr.Steven Mala	Chief Censor	Dept for Community Development
25	PNG	Ms.Zinnia Dawidi Iduhu	Lawyer	NICTA
26	Samoa	Ms. Cecily Fa'asau Iakopo	Act Legal Counsel	Office of Regulator
27	Samoa	Mr.Ronnie Aiolupotea	Asst CEO	Ministry of Communication and Information Technology

28	Singapore	Ms.Bindu Sharma	Asia Policy Director	International Centre for missing and exploited children
29	Solomon	Mr.Paul Esmod Asitewa	Deputy Director Technical	SIG- ICT Support Unit
30	Thailand	Ms.Marie-Laure Limineur	Head,Programme to Combat Sexual Exploitation of Children Online	ECPAT International
31	ITU	Ms.Carla Licciardello	Policy Analyst	ITU
32	ITU	Mr.Sameer Sharma	Regional Director a.i	ITU
33	ITU	Mr.Wisit Atipayakoon	Program Officer	ITU
34	Timor Leste	Mr Raul Bernadino	IT Manager	Autoridade Nacional do Petroleo
35	Tonga	Mr. Filifaiesa Lilo	General Secretary/Coordinator Social Concern Network	Min of Internal Affairs
36	Tuvalu	Ms.Kasanita Muaifono	IT Trainer	Min of Communication and Transport
37	Tuvalu	Ms.Tenanoia Simona	IT Manager-Engineering and IT Dept	Tuvalu Telecom
38	United Kingdom	Ms. Lasantha De Alwis	Director/Head of Operations Department	Commonwealth Telecommunications Org
39	Vanuatu	Mr.Allan Avock	IT Officer	Port Vila Muncipality
40	Vanuatu	Mr.Allanrow Banimatuku	Officer Commanding Transnational Crimes Unit	Police Department
41	Vanuatu	Mr.Andre Lynette	Assistant Security Admin Officer	OGCIO
42	Vanuatu	Mrs.Angeline Fatiaki	Assistant Program Manager	Australian High Commision
43	Vanuatu	Dr. Andrina Thomas	Country Manager Vanuatu	Live and Learn
44	Vanuatu	Mr.Antonio Josiah	IT Manager	Wan Smolbag Theatre
45	Vanuatu	Mr.Arnold Bani	Executive Director	VFHA-Child Helpline International
46	Vanuatu	Ms.Atilin Rantes	Police Officer	Vanuatu Police Force
47	Vanuatu	Mr.Baptist Firiam	SHEFA Youth and Sports Officer	Youth and Sports Department
48	Vanuatu	Ms.Cathy Nunn	Advocacy Officer	Media Association Vanuatu
49	Vanuatu	Ms.Dalsie Baniala	Manager Consumer Affairs	Telecommunications and Radiocommunications Regulator
50	Vanuatu	Ms.Donna Evans	Legal Awareness ProgramTrainer	University of the South Pacific (Emalus Campus)
51	Vanuatu	Mrs.Dorosday Watson	Director, Dept of Womens Affairs	Government of Vanuau
52	Vanuatu	Ms. Emma Dunlop Bennet		World Vision Vanuatu
53	Vanuatu	Mr.Eric Csiba	Internet Governance Officer	Telecommunications and Radiocommunications

				Regulator
54	Vanuatu	Mr.Frederick Tamata	Curriculum Officer, CDU	Ministry of Education Vanuatu
55	Vanuatu	Mr.Georges Tauanearu	ICT Assistant	Vanuatu Institute of Teacher Education
56	Vanuatu	Ms.Helen Corrigan	Senior Program Manager-Law and Justice	Australian High Commision
57	Vanuatu	Mr.Henzler Vira	Senior Solicitor	Public Solicitors Office
58	Vanuatu	Mr Hunter Haggai	Head of Dept IT	Onesua Presbyterian College
59	Vanuatu	Mr.Jacob Kausiama	Public Solicitor	Public Solicitors Office
60	Vanuatu	Mr.James Anga	Child Protection Officer	Save the Children
61	Vanuatu	Ms. Jane Tari	Senior Solicitor (Santo)	Public Solicitors Office
62	Vanuatu	Ms.Jean Choi	Consultant	UNICEF
63	Vanuatu	Mr.Jeffrey Langati	UAP Project Officer	Telecommunications and Radiocommunications Regulator
64	Vanuatu	Mrs.Jennifer Doan	Senior Program Manager-DFAT	Australian High Commision
65	Vanuatu	Ms.Jessica Palo	Legal Officer	Telecommunications and Radiocommunications Regulator
66	Vanuatu	Mr.Jethro Webston	Network Manager	OGCIO
67	Vanuatu	Mr.Joemela Simeon	Child Protection Officer	UNICEF
68	Vanuatu	Mr.John Jack	Business relations officer	OGCIO
69	Vanuatu	Mr.John Maseiras	Graphic Designer	100% Pure Design
70	Vanuatu	Mr.Kevin Smith-Hinge	Computer Teacher	Vanuatu Institute of Teacher Education
71	Vanuatu	Ms.Leais Kaltovei	Child Rights Officer	Ministry of Justice and Community Services
72	Vanuatu	Ms.Linda Peter	Training Offiver/Vice President-Vanuatu Young Women for Change	SHEFA Provincial Government Council
73	Vanuatu	Ms.Louise Nasak	Technical and Internet Governance Manager	Telecommunications and Radiocommunications Regulator
74	Vanuatu	Mr.Loyd Fikiasi	Manager Legal	Telecommunications and Radiocommunications Regulator
75	Vanuatu	Mr.Magellan Konally	Crimes Prevention Officer	Police Department
76	Vanuatu	Ms.Magrina Taribas	Member 350 Vanuatu	Dept of Meterology and Geohazard
77	Vanuatu	Ms.Marianne Berukilukilu	Telecom Engineer	Telecommunications and Radiocommunications Regulator

78	Vanuatu	Mrs. Margaret Terry	Consumer Affairs Officer	Telecommunications and Radiocommunications Regulator
79	Vanuatu	Mr.Mark Peter Bebe	Director General	Ministry of Justice and Community Services
80	Vanuatu	Mr. Mark Willie	Detective Constable	Vanuatu Police Force
81	Vanuatu	Mr.Mathew Harding	Program Director DFAT	Australian High Commision
82	Vanuatu	Ms.Miltus Maliu	President	Vanuatu Young Women for Change
83	Vanuatu	Ms.Nettie Collins	IT Manager	University of the South Pacific (Emalus Campus)
84	Vanuatu	Mr.Paul Nalau	SEO Youth and Sports Planning Officer	Youth and Sports Department
85	Vanuatu	Mr.Reginald Kipe	SEO Youth Officer	Youth and Sports Department
86	Vanuatu	Mr.Rolland Timatua	Program Officer VEPAC	Vanuatu Education Policy Advocacy Program
87	Vanuatu	Mr.Ronald Box	Regulator	Telecommunications and Radiocommunications Regulator
88	Vanuatu	Ms.Rosalina Andre	Economic Officer	Telecommunications and Radiocommunications Regulator
89	Vanuatu	Mr.Sam Kaiapam	Disability Desk Officer	Ministry of Justice and Community Services
90	Vanuatu	Ms.Shem Simon	IT Teacher/Network Administrator	Malapoa College
91	Vanuatu	Ms.Shem Tema	Member	Vanuatu Christian Council
92	Vanuatu	Ms.Sussie Homu	Curriculum Officer, CDU	Ministry of Education Vanuatu
93	Vanuatu	Mr.Toa Evelyn	Journalist	The Independent
94	Vanuatu	Mr.Tony Atnelo	Asst IT Officer	Port Vila Muncipality
95	Vanuatu	Mr.Warren Simeon	Manager	Vanuatu Broadcasting and TV Coporation
96	Vanuatu	Mrs.Wendy Garae	Teacher-Kindy	Vanuatu National Council of Women
97	Vanuatu	Mr.Witnol Benko	Journalist & Moderator	Yumi Tok Tok Stret