

Newsletter

20th February



Interchange Limited signs 15 years license agreement



Interchange Limited (ICL), a leading provider in Vanuatu's telecommunications and technology sector, has signed a new 15-year license agreement with the Telecommunications Radiocommunications and Broadcasting Regulator (TRBR), valid until 2040. This agreement allows ICL to continue offering wholesale international data capacity to Vanuatu.

The signing of this license reflects the ongoing confidence in ICL's ability to deliver reliable capacity while contributing to the reduction of data costs nationwide. Since ICL's market entry over a decade ago, data prices have significantly decreased. Despite being one of the smaller markets in the South Pacific, Vanuatu now enjoys lower data costs compared to several neighboring countries, including the Solomon Islands.

Sim Card Registration Extended



The deadline for SIM card registration has been extended by an additional six months from the original cutoff date of December 31, 2024. This extension aims to give consumers ample time to register their SIM cards, ensuring that no one is left disconnected due to incomplete registration.

As mandated by law, all active SIM cards must be registered under the user's legal name. Failure to comply within the extended period will result in the deactivation of telecom services, including calls, data, and SMS, for unregistered SIM cards. Once deactivated, users will no longer be able to make or receive calls, access mobile data, or send text messages, potentially affecting communication for personal, business, and emergency use.

To prevent any service interruptions, consumers are strongly encouraged to visit their telecom service provider as soon as possible with a valid form of identification to complete the registration process.