

ANNUAL REPORT 2025

A communications environment that enriches the social, cultural, customs and commercial fabric of Vanuatu.



The Telecommunications Radiocommunications and Broadcasting Regulation Act No. 30 of 2009 as amended, (hereinafter referred to as "the Act") mandates the Regulator to provide the Minister responsible for Telecommunications with a summary of regulatory activities performed throughout the year. Section 11 of the Act states:

11 Annual report

- (1) The Regulator must provide to the Minister an annual report including, but not limited to:
 - (a) a summary of the activities of the Regulator, and
 - (b) such financial statements and auditor's reports as are required by this Act or other law; and
 - (c) a list of all entries and deletions to the Register in the preceding year; and
 - (d) a summary of material litigation involving the Regulator; and
 - (e) a list of consultants and advisors retained by the Regulator and a description of the matters in relation to which they have consulted or advised.
- (2) A contravention of subsection (1) is deemed to be a serious breach of duty by the Regulator.
- (3) The annual report provided to the Minister pursuant to subsection (1) must be made available to the public on the website.

This 2025 Annual Report of the Telecommunications Radiocommunications and Broadcasting Regulator (TRBR) fulfills its statutory obligations while reinforcing transparency and accountability. It provides Vanuatu citizens, key stakeholders, and other interested parties with a comprehensive overview of the institution's activities during the year. The report highlights the decisions made, actions undertaken, and regulatory measures implemented, ensuring that the public remains informed about TRBR's role in overseeing and guiding the nation's telecommunications, broadcasting, and radiocommunications sectors.

The Honorable Prime Minister,
Mr. Jotham Napat (MP)
Minister Responsible for Telecommunications & Broadcasting,
PMB 9057, Port Vila

Dear Honorable Prime Minister,

The Office of the Telecommunications, Radiocommunications and Broadcasting Regulator (TRBR) is please to present to you, Honorable Prime Minister and Minister responsible for Telecommunications, Radiocommunications, and Broadcasting its Annual Report for 2025.

Pursuant to Section 11 of the amended Act, it states that:

- (1) The Regulator must provide to the Minister an annual report including, but not limited to:
 - (a) a summary of the activities of the Regulator, and
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- (3) The annual report provided to the Minister pursuant to subsection (1) must be made available to the public on the website.

This report highlights TRBR's achievements, strategic initiatives, and its commitment to advancing Vanuatu's digital transformation. The year 2025 marked a turning point, with strengthened regulatory frameworks, enhanced compliance, and expanded collaboration with both regional and international partners. By focusing on proactive strategies, TRBR continues to ensure reliable, accessible, and innovative telecommunications and broadcasting services that support Vanuatu's national development goals. This report also include the records of audited financial statements, a summary of the auditor's report, an updated register of active and revoked licenses, an overview of legal proceedings involving TRBR, and a record of consultants and advisors engaged during the year 2025.

I also wish to inform you that in 2025, TRBR has witnessed significant growth in the Telecommunication sector. The Mobile penetration increased by 7.08%, surpassing 100% for the first time, reflecting widespread adoption and accessibility. Gross revenue rose by 13.21%, driven by expanding mobile services and data usage. Mobile subscriptions grew by 15.47% and data consumption surged, with mobile data downloads up by 22%.

On the internet space, a total of 4,884 domain names were recorded, with 2683 new domain names added to the registry, which is a total of 121% increase from the previous year. Of these 4884 domains, 89% were first-level domains and 11% were second-level domains, 75.3% of domains were registered through international registrars, while 24.7% were registered by local registrars. Overall, the registry engaged with 36 registrars, including 6 local and 30 international Registrars. This distribution highlights both the global reach of the .vu domain and the importance of strengthening local registrar capacity.

The partnership between government and the private sector remains vital in addressing challenges and seizing new opportunities in the telecommunications and Broadcasting landscape. Such collaboration can accelerate digital transformation, increase meaningful connectivity, and ensure inclusive policies that extend services to rural and underserved communities. Strengthening this cooperation is key to unlocking the full socio economic benefits of telecommunications for citizens, residents, and visitors alike.

TRBR expresses its sincere appreciation to the Government for its continued support and this support is essential for TRBR to fulfill its mandate effectively. Over the years, TRBR has demonstrated its credibility and capability, but yet emphasizing the importance of remaining independent and free from external influence to make impartial decisions that foster fair competition and quality services.

Looking ahead, TRBR reaffirms its commitment to regulating telecommunications, radiocommunications, and broadcasting markets, supporting government policies, and advancing national ICT goals through transparent and proactive engagement.

Yours faithfully,



Jesse Benjamin

Telecommunications, Radiocommunications & Broadcasting Regulator (TRBR)

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A message from The Regulator

“ The year 2025 marked a turning point, with strengthened regulatory frameworks, enhanced compliance, and expanded collaboration with both regional and international partners. By focusing on proactive strategies, TRBR continues to ensure reliable, accessible, and innovative telecommunications and broadcasting services that support Vanuatu’s national development goals.

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Section 11(3) also mandates the Regulator to make the annual report publicly accessible through the TRBR website.

This report highlights TRBR’s achievements, strategic initiatives, and its commitment to advancing Vanuatu’s

digital transformation. The year 2025 marked a turning point, with strengthened regulatory frameworks, enhanced compliance, and expanded collaboration with both regional and international partners. By focusing on proactive strategies, TRBR continues to ensure reliable, accessible, and innovative telecommunications and broadcasting services that support Vanuatu’s national development goals. This report also include the records of audited financial statements, a summary of the auditor’s report, an updated register of active and revoked licenses, an overview of legal proceedings involving TRBR, and a record of consultants and advisors engaged during the year 2025.

In 2025, the telecommunications sector in Vanuatu experienced significant growth and transformation. Mobile penetration rose by 7.08%, surpassing 100% for the first time, reflecting widespread adoption of mobile services. Gross revenue increased by 13.21%, driven by expanding mobile subscriptions, which grew by 15.47%. In contrast, fixed subscriptions declined by 16.96%, highlighting the shift away from traditional services. Data usage surged, with mobile downloads rising by 22%, while affordability improved as the average prepaid data price fell by 7%. The most significant development was a 78% increase in international bandwidth sold, illustrating stronger global connectivity and digital integration.

On the internet space, a total of 4,884 domain names were recorded, with 2683 new domain names added to the registry, which is a total of 121% increase from the previous year. Of these 4884 domains, 89% were first-level domains and 11% were second-level domains, 75.3% of domains were registered through international registrars, while 24.7% were registered by local registrars. Overall, the registry engaged with 36 registrars, including 6 local and 30 international Registrars. This distribution

highlights both the global reach of the .vu domain and the importance of strengthening local registrar capacity.

Further, in 2025, few key licenses were granted to ensure continuity of essential services within Vanuatu’s telecommunications and broadcasting sector. Interchange Limited received a 15 year license to continue providing wholesale capacity to licensed operators, reinforcing the backbone of connectivity across the country. The Vanuatu Broadcasting and Television Corporation (VBTC) was awarded a 10 year license as the sole public broadcaster, enabling it to maintain delivery of both television and radio services nationwide. Additionally, E Space secured a 15 year license for the provision of Internet of Things (IoT) services, supporting innovation and digital transformation. These licenses highlight the government’s commitment to strengthening infrastructure, ensuring reliable communication services, and fostering technological advancement for the benefit of citizens and businesses in Vanuatu.

In relation to the universal access policy implementation, the policy objective is to achieve 98% population coverage with both broadband and narrowband services. In 2025, the TRBR signed the fifth undertaking agreement with the two operators, Vodafone and Digicel. This agreement focuses on expanding mobile coverage to more than forty areas across Vanuatu, many of which are rural and underserved. By extending connectivity to these communities, TRBR aims to bridge the digital divide, promote inclusivity, and ensure that citizens throughout the country can benefit from reliable communication services and digital services.

On both the regional and international stage, TRBR continues to strengthen its partnerships with donor agencies and respected organizations such as

the International Telecommunications Union (ITU), Asia Pacific Telecommunity (APT), Pacific Islands Telecommunications Association (PITA), APTLD, ICANN, and other affiliates. These collaborations are vital for knowledge sharing, capacity building, and ensuring that Vanuatu remains aligned with global standards in telecommunications and broadcasting. In 2025, TRBR again expands its partnership by signing an MOU with the New Zealand Broadcasting Standards Authority to foster collaboration and information sharing in the Broadcasting sector.

TRBR remains committed to fulfilling its mandated under the TRBR Act, as amended. This involves making independent, fair, and well-informed decisions that foster a competitive market environment and conducive for investment, and TRBR ensures that the telecommunications and broadcasting sectors continue to evolve in ways that benefit both service providers and end-users, and the government.

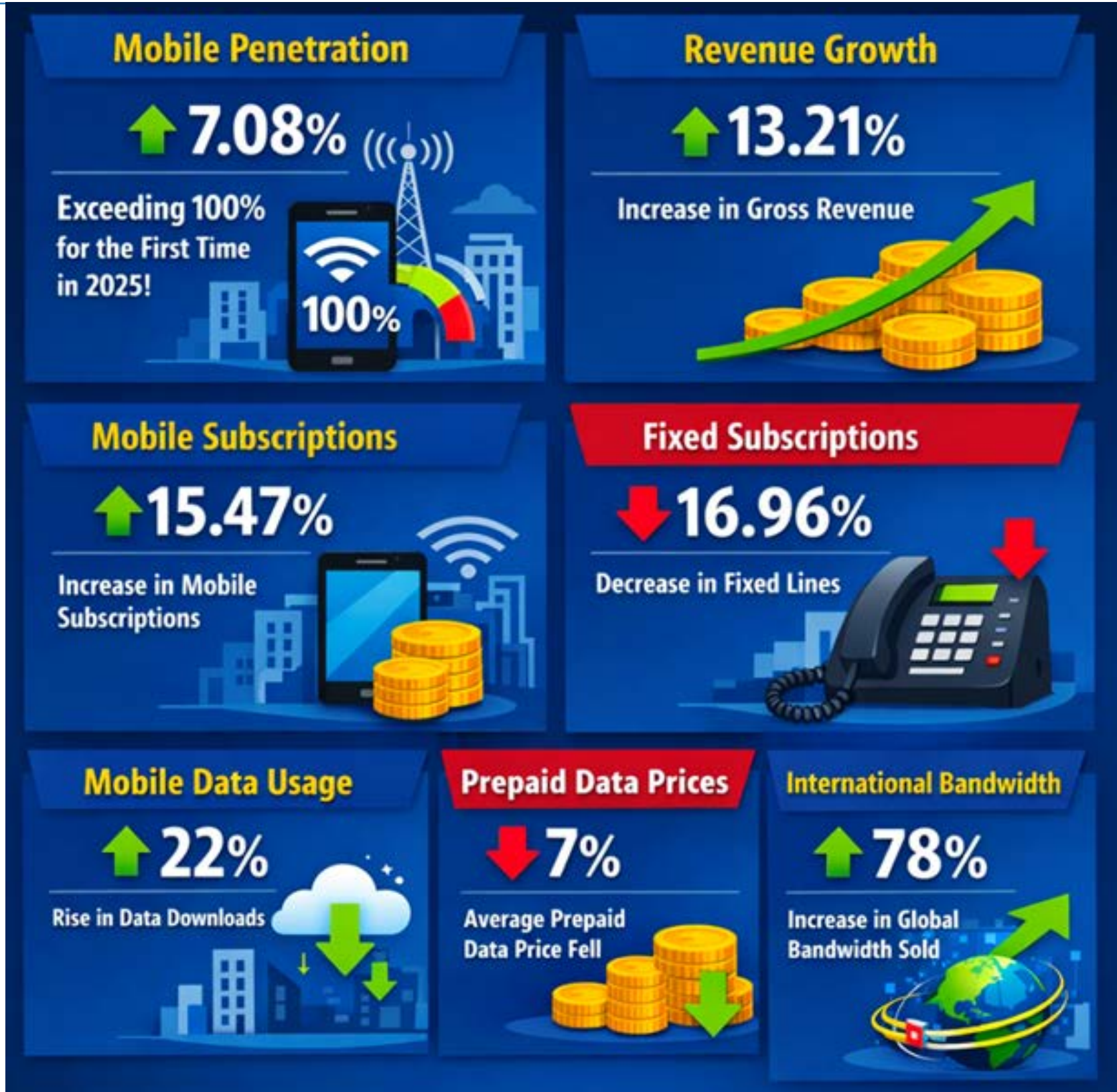
Finally, TRBR firmly believes that regulatory institutions must operate with complete independence in order to be effective. This autonomy fosters trust among stakeholders, encourages healthy competition, and creates a robust environment that attracts investment and supports economic growth. Looking ahead, TRBR reaffirms its commitment to regulating telecommunications, radiocommunications, and broadcasting markets effectively, supporting government policies, and advancing national ICT goals. By doing so, TRBR will continue to play significant roles in shaping Vanuatu’s digital future and ensuring that all citizens benefit from fair competition and quality services.

01

Regulatory Highlights

1.1 2025 Telecommunications Sector Report

The key trends witnessed in the telecommunications market in Vanuatu for year 2025 are:



1.2 New ICL – Interchange Ltd signs 15 years license agreement

On 29 January 2025, the Telecommunications, Radiocommunications and Broadcasting Regulator (TRBR) granted a Telecommunication License to Interchange Ltd (ICL) under Section 7 and Section 12 of the TRBR Act to:

- a) Provide wholesale internet services.
- b) Provide services and/or service access to facilities necessary,
- c) Build, operate and maintain submarine cable, including domestic cable landing station and associated works.
- d) Build, operate and maintain or arrange the Optical Fiber Cable backhaul from the Domestic cable landing station across Vanuatu under this License.
- e) Sell or lease capacity to the following persons and entities.
- f) Provide internet-related telecommunications services.

The signing of this license reflects confidence in ICL's ability to deliver reliable capacity and contribute to the reduction of data costs nationwide.

Since ICL's market entry over a decade ago, data prices have significantly decreased, making Vanuatu—despite being one of the smaller markets in the South Pacific—more competitive, with lower data costs compared to several neighboring countries.

1.3 TRBR grants 10 years broadcast license to VBTC

On Thursday, 27 February 2025, the Telecommunications, Radiocommunications and Broadcasting Regulator (TRBR), Mr. Brian Winji Moltaviti, formally signed and handed over a Broadcast License to Mr. Francis Herman, Chief Executive Officer of the Vanuatu Broadcasting and Television Corporation (VBTC), during a brief ceremony.

This is a ten year license and is valid until 2035, and allows VBTC to continue creating and transmitting content via



ICL CEO, and TRBR Regulator Mr. Brian Winji Moltaviti during the handing over of ICL License



VBTC CEO Mr. Francis Herman and Regulator Mr. Brian Winji Moltaviti during the handover ceremony

various platform within the Republic of Vanuatu and internationally; and to ensure that the program it provides is balanced in accordance with the Vanuatu Code of Practice for Broadcasters.

VBTC is also the only Public Broadcaster mandated under an Act of Parliament, and it provides a country wide Radio service to the citizens of Vanuatu.

1.4 TRBR Signs UAP05 commitment with partners

On May 2025, the TRBR has officially signed the 5th undertaking commitment with Vodafone and Digicel, in the presence of the Department of Communications and Digital Transformation (DCDT), during the Digital Week in Santo.

This landmark agreement sets out a plan to expand telecommunications infrastructure nationwide. Under the commitment, both Digicel and Vodafone will construct 40 mini towers and 9 full sized towers, and provide satellite equipment units equipped with wifi in 9 different locations, to improve coverage and quality of service in the underserved and unserved areas.

The implementation period extends until June 2027, ensuring a structured rollout and monitoring framework. The undertaking initiative reflects a shared vision to reduce the digital divide, improve service reliability, and support Vanuatu's broader digital transformation plan.

Vodafone, and Digicel reaffirm their commitment to continue delivering affordable, reliable connectivity to all citizens of Vanuatu.



From Left- Mr. John Jack (Deputy CIO), Mr. Thomas Bruce (Vodafone CEO), Mr. Brian Winji Moltaviti (Regulator), Mr. Gary Sue Fong (Digicel CEO) during the 5th Undertaking Agreement Signing

1.5 TRBR grants telecom license to E Space

Port Vila, March 2025 – The TRBR has officially granted a 15 year telecommunication license to E Space, authorizing the company to operate as a wholesale and retail satellite based telecommunications services provider across Vanuatu.

The license is valid for 15 years until 2040 and empowers E Space to operate VSAT, Earth station, constellation of Low Earth Orbit (LEO) satellite and wireless wide area network technologies for the purpose of providing IOT Services to the end users in Vanuatu. Further, to provide any other telecommunications services that are supplementary, including, back-haul links.

Speaking at the signing, Mr. Brian Winji Molitaviti, TRBR Regulator, stated: "This license reflects our commitment to fostering innovation and competition in the telecom sector, ensuring that every citizen of Vanuatu benefits from affordable and reliable services across the country."



1.6 TRBR and Broadcasting Standards Authority sign collaboration agreement

On 23rd May 2025, the TRBR signed a Memorandum of Understanding (MOU) with the New Zealand Broadcasting Standards Authority (NZBSA) in Wellington. This agreement reflects a shared commitment to cooperation in broadcasting matters, focusing on the exchange of information, expertise, and advice. Areas of collaboration include broadcasting regulations, complaints management, public education, and other mutually agreed initiatives aimed at strengthening broadcasting standards.

The MOU outlines practical areas of cooperation such as sharing knowledge on complaints management systems, voluntary capacity building, and the exchange of best practices and international benchmarking. It also provides TRBR with the opportunities to observe NZBSA operations, including complaints hearings, and to engage in consultations on regulatory frameworks. Dialogue on privacy principles, complaint handling processes, and new approaches to regulation are also emphasized as part of this partnership.



E-space Representative and the Regulator, Mr. Brian Winji Molitaviti during the handover of E-space License

TRBR and NZBSA MOU Signing in Wellington, NZ

The agreement was signed by TRBR Regulator Mr. Brian Winji Molitaviti and NZBSA CEO Mrs. Stacey Wood, witnessed by Vanuatu High Commissioner HE Jimmy Nipo and NZBSA Legal Manager Helen Cruse. This collaboration marks a significant step in strengthening TRBR's regulatory capacity and fostering international cooperation.

1.7 Vanuatu hosts Digital Week 2025 in Luganville, Santo

Digital Week Vanuatu 2025, was held from 13–16 May 2025, and was a landmark national initiative that unites three major international observances; E-Commerce Day (13 May), Consumer Rights Day (14 May), and the World Telecommunication and Information Society Day (15–16 May) under one coordinated platform. This celebration emphasizes Vanuatu's commitment to Digital transformation.

Organized under the national theme "Innovate Today, Sustain Tomorrow," Digital Week 2025 emphasizes the transformative role of digital technologies in driving sustainable development, economic resilience, and social inclusion. The theme calls on all stakeholder's including the government, the private sector, civil society, and the communities to embrace innovation today in order to secure a sustainable digital future for tomorrow.

The week-long program highlights:

- E-commerce and digital trade as pathways for local businesses and MSMEs to expand into regional and global markets.
- Consumer rights and protection in the digital age, focusing on data privacy, cybersecurity, and safe online space.
- Connectivity, telecommunications, and digital innovation as enablers of equitable access, effective governance, and inclusive development.

Digital Week Vanuatu 2025, has united the government officials, industry leaders, entrepreneurs, youth, women, people with disabilities, and rural communities. Through workshops, exhibitions, dialogues, and celebrations, the event raised national awareness of both opportunities and risks in the digital age. It promoted inclusive participation in Vanuatu's digital transformation journey, showcased progress under the Digital Transformation Master Plan, and strengthened partnerships to accelerate adoption of new technologies.



Digital week, Luganville Santo

1.8 TRBR farewells the outgoing Regulator

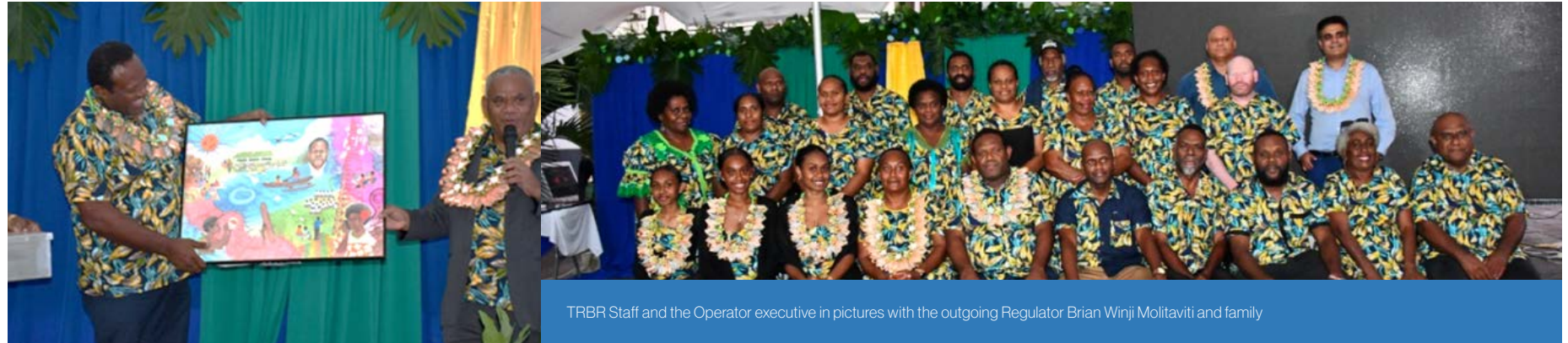
The TRBR bids farewell to its outgoing Regulator, and the occasion was marked by the presence of the Hon. Prime Minister himself.

During his speech, the Hon. Prime Minister thank the outgoing Regulator and spoke of:

- The “Black Spots”: Villages that once had to climb hills to find a signal, now connected by towers overseen by the TRBR.
- The Subsea Lifeline: The resilience of Vanuatu’s international connectivity during the most volatile cyclone seasons.
- The Fair Play: Maintaining a competitive market that kept data prices falling while service quality increases.

“You didn’t just manage frequencies,” the Prime Minister noted, “you managed our people’s ability to speak to the world. You ensured that a mother in Torba could video call her son in Port Vila without the screen freezing. That is your true legacy.”

Mr Molitaviti served TRBR on 2 terms in office and was the first ni-Vanuatu Regulator to do so.



TRBR Staff and the Operator executive in pictures with the outgoing Regulator Brian Winji Molitaviti and family



Mr Molitaviti and the Hon. Prime Minister during the farewell ceremony

1.9 Capacity building with UNCDF

DCDT and TRBR staff attended two (2) days training delivered by the United Nations Capital Development Fund (UNCDF). The training focused on understanding the project Outputs, ensuring controls in funds disbursements, and understanding the reporting formats and requirements of the UNCDF.

UNCDF is a major development partner on the implementation of the Shared Telecommunications Tower Infrastructure project piloted on the Island of Akhamb, South of Malekula. This project is the first of its kind in Vanuatu, and it’s considered a promising approach for remote locations as it provides people with the choice of accessing their preferred network. The success of the Akhamb project will determine the replication of the shared telecommunications tower infrastructure initiative



TRBR staff at the UNCDF Workshop

to other remote locations in the country. This project is implemented by TRBR under the Government Universal Access Programme (UAP).

1.10 TRBR strengthens its compliances in marine vessels

In 2022, the TRBR signed a Memorandum of Understanding (MoU) with the Vanuatu Maritime Safety Authority (VMSA) to strengthen compliance monitoring of marine vessels. The MoU enables both agencies to collaborate in ensuring sea vessels meet regulatory requirements, particularly the renewal of their radio apparatus licenses. Under the VMSA Act, only VMSA has the authority to detain vessels, and TRBR sought its support during compliance exercises to enforce penalties against non compliant ships.

Joint compliance activities were conducted in Port Vila from 3–17 March 2025 and Luganville, Santo from 31 March–11 April 2025. Renewal notices were issued to vessels that had not updated their radio apparatus licenses for 2025 or previous years. Shipowners were reminded that failure to comply would result in penalties under the TRBR Act, while VMSA could detain vessels under its own legislation.

The Purpose of the Radio apparatus compliance is to:

- Update TRBR records by ensuring the list of active marine vessels with valid radio apparatus licenses is accurate and current.
- Verify license renewals for all ships in service, confirming that radio apparatus licenses issued by TRBR are up to date.
- Ensure compliance for 2025, requiring vessels that have not yet renewed their licenses to complete the process.
- Address past non renewals, obligating ships with expired licenses from previous years to renew and update their licenses in 2025.
- Inspect radio equipment onboard vessels to confirm that all apparatus are in good working condition.
- Collaborate with VMSA to detain non compliant ships, ensuring they renew their licenses before being permitted to operate.



TRBR staff inspecting Radio on a Boat

1.11 Promoting Universal and Meaningful Connectivity (UMU) Workshop

Representatives from Vanuatu, TRBR and the Vanuatu Bureau of Statistics (VBoS) attended the UMU Workshop organised by the ITU.

Universal and Meaningful Connectivity (UMC) is a new initiative undertaken by ITU on telecommunications/ICT data collection initiative.

In our (Vanuatu) context, Vanuatu is now at the final implementation of the Universal Access obligation. While UAP is ensuring telecommunications coverage to the very last mile area, the question now is, whether the access availability is providing meaningful connectivity.

The relevant data for meaning connectivity and is how to collect the data, was covered in the 3-day workshop.

It also includes:

- Subscriptions
- Geographical coverage
- Population coverage
- Measuring Affordability
- Measuring ICT Skills
- Household Access and Individual use of ICTs

This UMC initiative is important, as it will assist in the facilitation of Digital transformation in Vanuatu, particularly in ensuring available data for effective decision making, specifically in the case of digital services. This will require national collaboration between stakeholders.



Participants at the Universal and Meaningful Connectivity workshop

1.13 TRBR awards service contract to Pacific Network

In 2025, the TRBR successfully leveraged the 2025 Community Telecommunications Grant (CTG) to revolutionize rural connectivity through a strategic partnership with Pacific Network Ltd.

This initiative marked a major milestone in Vanuatu's digital transformation, specifically by utilizing Starlink

satellite technology to bring high-speed internet to the nation's most isolated communities.

Pacific Networks was awarded the contract to ensure the selected areas under the CTG initiative for 2025 are completed.



From left to right: Ponkil Community Rep (South Erromango), Regulator Jessie Benjamin, Managing Director of Pacific Network Peter Namak, Port Vato Community Rep)

1.12 TRBR participates in International Youth Day 2025

In 2025, the Vanuatu National Youth Council organized a three-day celebration where young people participated in sports, educational programs, and open dialogue forums under this year's theme: "Local youth action for the SDGs and beyond."

TRBR is pleased to partner with CERT Vanuatu (CERT VU) and SMART Sistas in this event. Together, they shared information about the work they were doing to

build interest among youth who wish to pursue careers in the ICT and telecommunications sectors.

Additionally, TRBR also conducted awareness sessions during the event on:

- The safe use of the internet.
- How to use the internet for personal benefit.
- How to use technology responsibly and in the correct manner.



TRBR Booth at the international Youth Day

1.14 Vanuatu Internet Governance Forum

2025 marks the first year that TRBR assist the Vanuatu Internet Governance Forum to host the IGF. The event was held at the Melanesian hotel in Port Vila on the 1st of December 2025. The theme for the event was "Artificial Intelligence and Digital Futures" and the forum focused

- Vanuatu Digital Transformation Initiatives Updates from the DCDT
- A general overview of AI delivered by Dr. Vincent Vevehananda
- The Application of AI -Use Case by Jason Kurdzinski of NiuPay Fiji
- Networks and AI by Jethro Tambeana
- From AI Sovereignty to AI Agency - Measuring Capability, Agency & Power by Zoe Jay Hawkins of Tech Policy Design Institute
- Australia's approach to AI by Rylan Savage of DFAT

The closing session was a panel discussion on: "Internet Governance, Risk, and Compliance of AI. Is it better to regulate?" moderated by Lizzie O'Shea of Digital Rights Watch.

The forum served as a multi-stakeholder platform where the TRBR, government ministries, and private sector partners addressed the unique challenges of governing the internet in an island nation.



Participants at the 2025 Internet governance forum

1.15 TRBR issues Decision 1 of 2025 on new fees for Type Approval and Import Permits

On 7 November 2025, the TRBR issued Decision 1 of 2025, on the fees applicable for Type Approval and Import Permit Applications.

The Decision introduces revised Type Approval fees for overseas manufacturers, new fees for local importers processing Registration Certificates and Import Permits through the TRBR Module in the Vanuatu Single Window Portal, express processing fees for urgent applications, and updated fees for goods imported for personal use.

Further details on Registration Certificate and Import Permit fees applicable to local importers can be found in the Table below.

Type Approval Application	Standard Application Fee	Express Application Fee
Registration Certificate	6000vt	12,000vt
Import Permit	2000vt	4000vt
Personal	1000vt	2000vt

1.16 Apt training on integration of AI with 5G and 6G mobile comms

In 2025, TRBR's technical team participated in a specialized training tailored for ITU Region 3 (Asia Pacific), focusing on the integration of Artificial Intelligence (AI) with 5G and future mobile technologies. The training was held in China, Shaanxi Province, Xi'an with the Xi'an University of Post and Telecommunications (XUPT) on the 13th to the 17th of October 2025. The TRBR took part in the training with the assistance from the Asia Pacific Telecommunity (APT).

The program began with an overview of mobile network generations, highlighting the growing role of AI in spectrum management and edge computing to optimize efficiency. The training was highly technical, involving programming and advanced applications, requiring strong participant engagement. As part of the program, participants visited major telecom operators including China Telecom, China Mobile, and CICT Mobile, gaining practical insights into industry operations. The training emphasized the importance of regulators staying ahead of operators in knowledge and expertise to effectively manage and align regulations with technological advancements. Supported by the Asia Pacific Telecommunity (APT), the Australian Government, China, and Xi'an University, the training prepared TRBR to understand the implications of AI and 5G, as well as upcoming 6G developments.



Visit to the Xian University of Post and Telecom where 6G is being developed

1.17 TRBR – BSA partnership kicks off with internship program

The partnership between the Telecommunications, Radiocommunications Broadcasting Regulator (TRBR) of Vanuatu and the Broadcasting Standards Authority (BSA) of New Zealand has officially moved into the operational phase following the signing of the Memorandum of Understanding (MoU).

Mrs. Evelyne Toa, the only TRBR's Broadcast Media Regulatory Officer, completed an intensive two-week internship program with the BSA Legal Team. Ms. Toa was based with the BSA from November 3rd to November 13th, 2025 in Wellington, New Zealand.

The internship focused on a range of crucial regulatory topics aimed at strengthening TRBR's capacities, including:

- Complaints Management and Resolution: Detailed procedures for handling and resolving public complaints.
- Public Education and Engagement: Strategies for regulatory outreach and community involvement.
- Legal and Regulatory Frameworks: Consultations on existing regulations and the development of new legal instruments, particularly those addressing privacy principles.

Ms. Toa also gained valuable insight by observing core BSA operations, including complaints determination hearings/meetings, and engaging in discussions to promote the effective enforcement of complaint handling processes.

During her time in New Zealand, Ms. Toa participated in a series of high-level external meetings, enhancing the strategic value of information exchange.



Mrs. Evelyne Toa at the NZ BSA for the intensive program

1.18 Staff retreat

The TRBR Staff Retreat, held in December 2025, served as the formal closing event for the year's regulatory activities and the primary planning session for the 2026 Annual Work Plan.

Following the tradition of previous retreats, the 2025 retreat focused on the internal Human Resource Manual and procedures and formulation of the 2026 work plan in line with the Vanuatu National People's Plan.

The retreat's also focused on aligning the TRBR team's technical and administrative functions with the evolving Human Resources procedures in Vanuatu in alignment with the Employment Law.



TRBR Staff Retreat, Moso Island

1.19 .vu CCTLD market development

By December 2025, the Registry of .vu country code top-level domain (ccTLD) recorded a total of 4,884 domain names, with 2683 new domain names added to the registry, which is a total of 121% increase from the previous year. Of these 4884 domains, 89% were first-level domains and 11% were second-level domains, 75.3% of domains were registered through international registrars, while 24.7% were registered by local registrars. Overall, the registry engaged with 36 registrars, including 6 local and 30 international registrars. This distribution highlights both the global reach of the .vu domain and the importance of strengthening local registrar capacity.

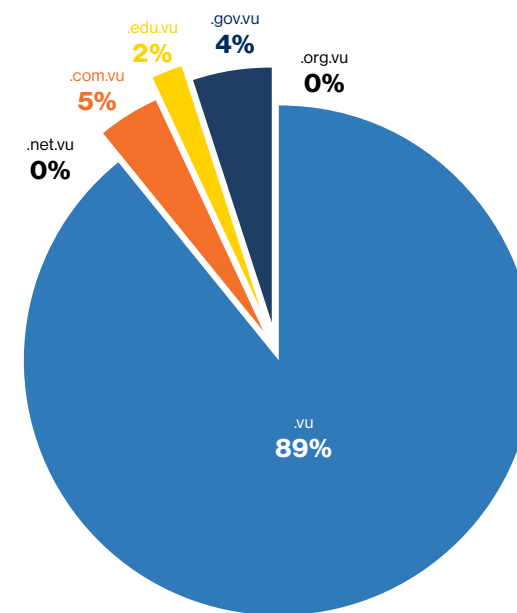


Figure 1: Total Domain names Registered

REGISTRAR	vu	com.vu	net.vu	org.vu	edu.vu	gov.vu	Grand Total
101domain GRS Limited	93	7					100
Ascio Technologies, Inc. Denmark - Filial af Ascio technologies, Inc. USA	31						31
BB-Online UK Limited	1						1
Beijing Guoxu Network Technology Co., Ltd.	1						1
CSC Corporate Domains, Inc.	135						135
DDD TECHNOLOGY PTE. LTD.	1						1
Department of Communications and Digital Transformation (DCDT)				19	55		74
Digital Vanuatu Ltd	3	1					4
Domeshop AS dba domainnameshop.com	13						13
Dreamscape Networks International Pte Ltd	40						40
Dynadot Inc	1796						1796
EnCirca, Inc.	1						1
Engineering Business Services Limited	77	13		2			92
Global Domain Group LLC	127						127
GoDaddy.com, LLC	914						914
INCITE	13	8					21
InternetX GmbH	37						37
INWX GmbH	26						26
Key-Systems GmbH	85						85
Marcaria International LLC	27						27
MarkMonitor, Inc.	111	1					112
Nel-Chinese Co., Ltd.	1						1
NETIM SAS	94						94
Nom-iq Ltd. dba COM LAUDE	62	15					77
Pacific Networks	88	35	2	4			129
Realtime Register B.V.	2						2
SaleBrands SAS	1						1
Safenames Ltd	11						11
Sav.com LLC	8						8
Sav.com, LLC - 7	1						1
SPM Limited	26	9					35
Synergy Wholesale Accreditations Pty Ltd	5						5
Telecom Vanuatu Limited (TVL)	508	128	2	12	67	153	870
united-domains GmbH	9						9
Variomedia AG	2						2
VU Operations	1						1
Grand Total	4351	217	4	18	86	208	4884

02

About TRBR

2.1 Our role and function

The TRBR operates under the Telecommunications, Radiocommunications and Broadcasting Regulation Act No. 30 of 2009 (as amended). Its primary roles include:

- **Market Regulation:** Ensuring fair competition among service providers (like Digicel and Vodafone/TVL) and preventing monopolistic practices.
- **Spectrum Management:** Allocating and managing radio frequencies for mobile networks, aviation, maritime, and satellite services.
- **Broadcasting Oversight:** Regulating radio and television services to ensure diverse and impartial media coverage.
- **Technical Compliance:** Managing "Type Approval" for ICT equipment to ensure imported devices don't interfere with networks or public safety.
- **Consumer Protection:** Handling complaints regarding service quality, billing, and ensuring providers meet established Quality of Service (QoS) standards.

For the 2025 calendar year, the TRBR has shifted its focus toward emerging technologies and rural connectivity

1. Universal access & rural connectivity

A major 2025 initiative is the Community Telecommunications Grant (CTG). This program provides financial support to local communities to build or improve ICT infrastructure in under-served areas, aiming to close the digital divide between urban and rural islands.

2. Transitioning technologies

The TRBR is currently managing two major technical transitions:

- **Legacy Phase-out:** Developing a roadmap to phase out 2G or 3G networks to free up spectrum for more efficient 4G and 5G technologies.
- **Analog to Digital:** Moving forward with the Analog to Digital Terrestrial Television (DTT) roadmap to modernize the broadcasting sector.

3. Emerging tech frameworks

As of 2025, the TRBR is actively developing and implementing licensing frameworks for:

- **Internet of Things (IoT):** Regulating the deployment of smart devices.
- **Over-the-Top (OTT) Services:** Monitoring services like WhatsApp, Netflix, and Starlink to understand their impact on the local market and traditional broadcasters.

4. Market interventions

The TRBR recently issued Order No. 1 of 2025, which specifically addresses the Wholesale Submarine Cable Capacity Market. This aims to ensure that international internet bandwidth remains affordable for local providers, which eventually lowers costs for consumers

Given the current natural disasters affecting the country on a yearly basis, a primary focus for 2025 was to sustain its role while providing support to operators and the government through out the cyclone seasons. This involved ensuring Universal Access Policy (UAP) rollout to the unserved and the under-served areas, aiming to cover 98% of Vanuatu's population by 2027.

For a detailed overview of TRBR's anticipated deliverables in 2025, please visit the TRBR website: <https://www.trbr.vu/about-us/wok-plan/2025>.

2.2 Our vision, mission and values



Vision

A communications environment that enriches the social, cultural, customs, and commercial fabric of Vanuatu.



Mission

To foster a conducive environment for the growth of telecommunications, broadcasting, and ICT services, and at the same time ensure that consumer interests are protected.



Values

Inspiring

Our imagination, clarity of thought and clear leadership stimulates innovative thinking that meets the needs of tomorrow.

Commitment

Our drive and determination to achieve excellence, our discipline in the execution of our duties, our focus on the development of our team, and our sense of responsibility instill a passion for the development of Vanuatu.

Respect

Our respect for each other is ensured by listening, collaborating, and having consideration for each other, the public and licensees we work for, the rule of law, confidentiality, intellectual property, customs, the environment, and future generations.

Balanced

Our evidence-based approach to decision-making, and our adaptability to ensure that we remain proportionate, consistent, fair, and just.

Collaboration

A collaborative approach that enriches our partnership with government and stakeholders to drive the passion for communication across all sectors.

As reported in the previous reports, the TRBR team has always done its best in adhering to the team norms and pledges to deliver projects and responsibilities reported in this report. Building on from 2024, the TRBR team norms and pledges for this year 2025 are as follows:



TRBR Team Norms:

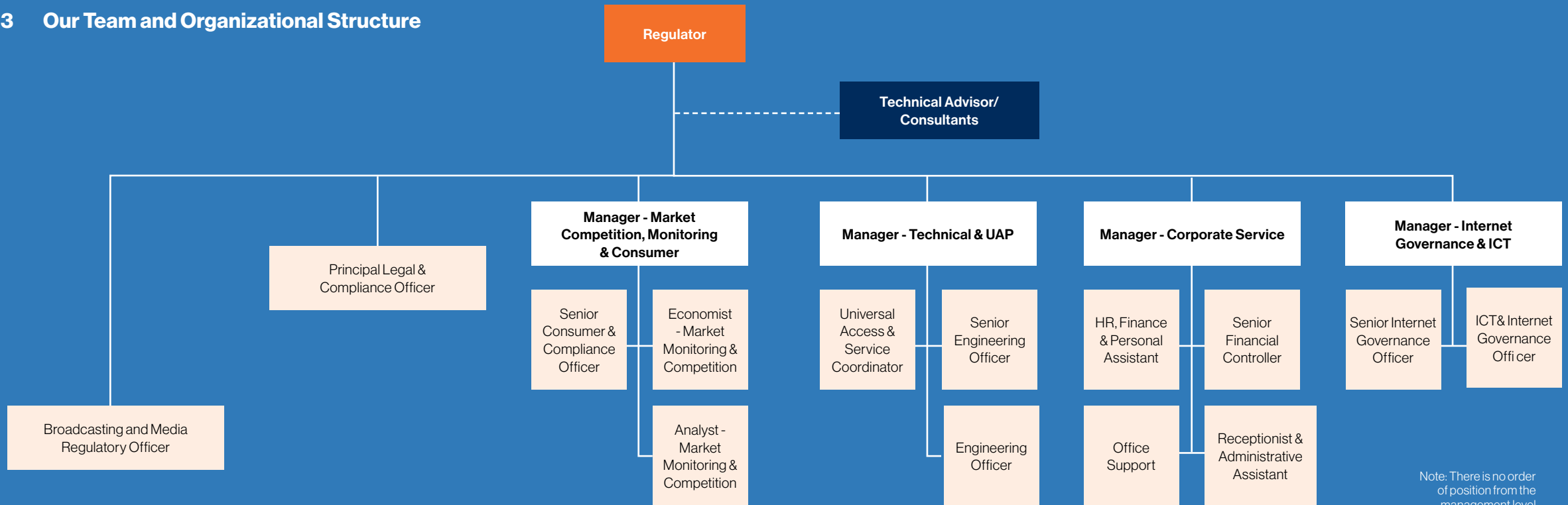
1. Be proactive.
2. Respect each other.
3. Co-operate and help each other.
4. Be resilient and adapt to new challenges.
5. Believe in yourself.
6. Be an engaged team member.
7. Be responsive (to all stakeholders and staff); and
8. Do not be afraid to be wrong – give it a go!



TRBR Team Pledges:

1. Be considerate and trust each other.
2. Be a committed and active team player.
3. Support our leaders and each other in achieving outcomes.
4. Be loyal and respectful; and
5. Have open, honest dialogues.

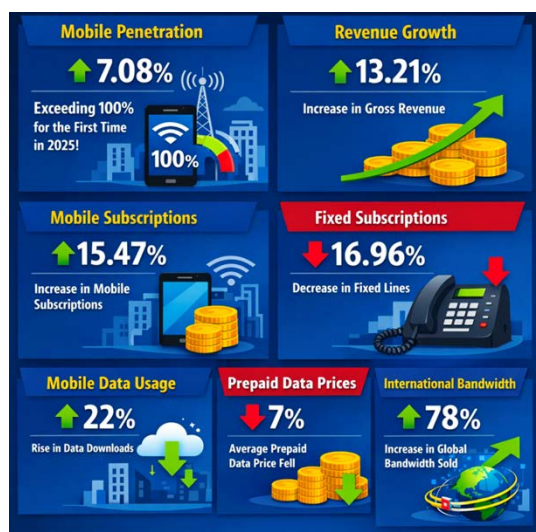
2.3 Our Team and Organizational Structure



Note: There is no order of position from the management level

2.4 2025 telecommunications market performance

The 2025 telecommunications performance highlights significant growth across multiple sectors. Mobile penetration increased by 7.08%, surpassing 100% for the first time, reflecting widespread adoption and accessibility. Gross revenue rose by 13.21%, driven by expanding mobile services and data usage. Mobile subscriptions grew by 15.47%, while fixed-line subscriptions declined by 16.96%, indicating a continued shift toward mobile connectivity. Data consumption surged, with mobile data downloads up by 22%, underscoring the growing reliance on digital communication and online services. Meanwhile, the average prepaid data price fell by 7%, making mobile internet more affordable for consumers. The most remarkable growth was seen in international bandwidth sales, which increased by 78%, highlighting the country's expanding global connectivity and digital integration. Overall, these trends demonstrate a dynamic transformation in the telecommunications sector, emphasizing mobility, affordability, and international reach as key drivers of progress in 2025.



2.5 TRBR's 2025 and onwards Work Plan and Priority Deliverables

In setting out its 2025 Work Plan, TRBR has considered:

- The Broadcasting and Media Regulatory functions.
- The continued positive progress made in the Telecom and Broadcasting sector.
- Priority issues and issues that are of concern to the industry.
- The global Telecommunications/ICT sector market trends.
- Technology convergence and the regulatory issues and challenges.
- The People's Plan.
- The external and internal working pressures.
- The Government Policies.
- TRBR's 2022 - 2026 five-year Strategic Plan.
- TRBR's Vision, Mission, and Values.
- Exiting Regulatory instruments.
- Other relevant factors.

The 2025 Work Plan presents a set of work items as a guide for the TRBR and its stakeholders and will be the focus of activities managed by TRBR in this particular year. TRBR's work program also includes addressing issues that will arise during the year and the TRBR will allocate a relevant priority to them as required. Those additional work items may be included in a later, revised, version of this Work Program of 2025. If those work items are to be continued, they will be identified in the next year's Work Plan. TRBR will provide relevant information upon request concerning those work areas/projects. The 2025 Work plan can be accessed at: <https://www.trbr.vu/.../2025/889-2025-and-onwards-work-plan>

2.6 Training and capacity building

Capacity building is crucial for TRBR to equip staff with necessary knowledge and skills to effectively execute its work plan, and to stay ahead on technological advancement in Vanuatu. In 2025, the TRBR team participated in the following training, workshops and forums.

Training /workshops	Date	Description
ICANN83 2025	30th March – 17th April 2025	ICANN83 was the Policy Forum held from June 9–12, 2025, in Prague, Czech Republic . As a Policy Forum, it focused heavily on the technical and regulatory work of the ICANN supporting organizations and advisory committees.
HR Digital Transformation	26 – 28th May 2025	While AI in HR brings substantial benefits, it also introduces challenges and considerations that HR professionals must address to ensure responsible and effective implementation. To address this, HR leaders should develop ethical guidelines for AI use, ensuring transparency in how decisions are made and providing human oversight to intervene when necessary.
ITU Workshop -on Universal and Meaningful Connectivity (UMC)	24 – 26th June 2026	Universal and Meaningful Connectivity (UMC) is a new initiative undertaken by ITU on telecommunications/ICT data collection. This UMC initiative is important for the country, as it will assist in the facilitation of Digital transformation, particularly in ensuring available data for effective decision making, specifically in the case of digital services.
Strategic Project Management	16 – 18th July 2025	Understand best practice of project management's principles and fundamental knowledge. Understand the project management process, project tools and techniques used in the successful management of projects. Be able to clearly identify the requirements, scope and benefits that a project should deliver. Be able to monitor and control projects more effectively. Learn how to manage stakeholders, gaining support from positive stakeholders and minimizing the impact of negative stakeholders. Develop strategies to more effectively deliver projects.

Mini MBA in Human Resources	August 2025, online	Mini MBA in HR Management is designed as an intensive set of modules to empower HR professionals with a strong and determined understanding of people development as part of wider business management practices, organizational culture and transformation change management
Microsoft AZ-104T00 -Microsoft Azure Administrator	21 July to 24 July 2025, online	The course covers VMs, virtual networking and storage, TCP/IP, DNS, VPNs, firewalls, Active Directory (users, groups & RBAC), as well as backup/restore and disaster recovery. Overall, the training strengthens the ability to manage and support the Azure environment more effectively.
Leadership Mastery Program	30 – 31st July 2025, Fiji	This training was intended to change the mindset of staff working in administration area on how to be proactive towards changes that are happening in the work place and identify skills that helps staff to be effective strategic partners to the executives they support.
WRC 27 APT Conference	28th July to 1st August 2025, Thailand	2nd Meeting of the APT Conference Preparatory Group for World Radiocommunications Conference 2027 (APG27-2). The APG27-2 is expected to develop APT preliminary views on the agenda item of WRC-27 and issues related to RA-27.
PITA Telecom Network Training and Strategic Forum	6 – 9th October 2025, Nadi	The Forum is a continuation of the annual Business Technical forum for strategy development, planning, and implementations.
APT Training on Integration of AI with 5G and 6G Mobile Coms	13 – 17th October 2025, XUPT, Xi'an, China	This training was tailored for the Region 3 of the ITU regions which is the Asia and the Pacific regions and was to look at how Artificial Intelligence (AI) would work with 5G and the upcoming technology generations.
Management Skills for Assistants	15 – 16th October 2025, Suva Fiji	This Training intent to develop management skills for assistant . The skills gained from this training was expected to help to priorities tasks, organize workflow , communicate clearly and handle challenges proactively.

Certified Chief Financial Officer Programme	06th - 08th October 2025 Suva, Fiji	<p>Delivered by the International Academy of Business and Financial Management (IBFORUM) focusing on:</p> <ul style="list-style-type: none"> - What makes a CFO world-class - Financial Management is Changing – Being Innovative - Time Management and the CFO - The Engaged CFO / Leadership issues - The Changing World of Finance - The CFO's involvement with ESG/Sustainability Reporting - Helping Strategic Alignment - Helping the future happen - Integrating Financial Reporting - -Strategic Budgeting and Business Partnering - Leading Corporate Treasury Teams - Personal Feedback Session
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03

Relations with Government & Communities

TRBR stakeholders includes, licensees, the telecommunications and ICT industry, users of telecommunications services, the Government of the Republic of Vanuatu, Government Agencies, Regional Organizations, and International organizations.

3.1 General working relations with the government

As well as being mindful of the need to consider the views and objectives of the Government including the government departments, a key challenge for TRBR is to be, and remain as, the independent telecommunications regulatory body in Vanuatu. The TRBR primary mandate is to implement and administer the TRBR Act which includes implementing relevant Government's Policies to achieve the goals of the government and the objectives of the Act.

TRBR also works closely with the department of Communications and Digital transformation on several matters including co-hosting of ICT days and other important events, and also on new policies and legislation such as the Cybercrime Act, Digital transformation master plan and other new legislation. TRBR also collaborate with other government ministries and departments including;

- Vanuatu Bureau of Statistics
- Department of Customs Rates and Taxes
- Ministry of the Prime Minister
- Ministry of Finance and Economic Management

- Ministry of Foreign Affairs, International Cooperation & External Trade (MFAICET)
- Ministry of Trade, Commerce, Tourism & Ni-Vanuatu Business
- Ministry of Lands & Natural Resources (MoLNR)

3.2 Relations with the regional and international organizations

TRBR maintains strong partnerships with both regional and international organizations through membership affiliations and Memorandum of Agreement. These collaborations enhance regulatory capacity, knowledge sharing, and alignment with global best practices in the telecommunications and broadcasting industry.

Regional Organizations includes:

- The Pacific Islands Chapter of the Internet Society (PICISOC): <http://www.picisoc.org>
- Pacific Islands Telecommunications Association (PITA): <http://www.pita.org.fj>
- Australian Communications and Media Authority (ACMA): <http://www.acma.gov.au>
- Commerce Commission NZ (COMCOM): <http://www.comcom.govt.nz>
- New Zealand Broadcasting Standards Authority: <https://www.bsa.govt.nz/>
- Telecom Regulatory Authority of India: <https://tra.gov.in/>

International Organizations includes;

- International Telecommunication Union (ITU): <http://www.itu.int>
- International Corporation for Assigned Names and Numbers (ICANN): <http://www.icann.org>
- Asia Pacific Telecommunity (APT): <https://www.apint.int/>
- Asia Pacific Top Level Domain Association (APTLD): <http://www.aptlld.org>
- Asia Pacific Network Information Centre (APNIC): <http://www.apnic.net>

3.3 Relations with government agencies

Throughout 2025, TRBR maintained a close working relationship with the Reserve Bank of Vanuatu and the Vanuatu Financial Service Commission (VFSC). This collaboration stems from the memorandum of understanding (MOU) signed by the three Government Regulatory Agencies in 2025. The focus of this joint effort involves various initiatives, including the sharing of relevant information and as a platform to discuss areas of interest in relation with business startups and others.

TRBR also works closely with the Vanuatu Maritime and Safety Authority (VMSA), ensuring that all vessels operating within Vanuatu's waters are properly issued with apparatus licenses to operate radios on board. This collaboration strengthens maritime safety and compliance with communication standards.

Additionally, TRBR has an MOU with the Vanuatu Intellectual Property Office (VanIPO). This agreement

provides a clear framework for addressing matters related to the ownership of names used for the .vu domain, ensuring that intellectual property rights are respected and disputes are effectively resolved.

04 TRBR Social Responsibility

4.1 TRBR sponsors TV screens to Vanuatu national hospital

In August 2025, the TRBR officially donated two smart TV screens to the Vila Central Hospital (VCH)—also known as the Vanuatu National Hospital.

This contribution was a key highlight of the TRBR’s corporate social responsibility (CSR) initiatives for the year.

The donation was specifically designed to support the hospital’s 50th Golden Jubilee (1975–2025) and aligns with the broader Vanuatu Digital Health Strategy 2025–2030. The TRBR identified several core functions for these screens:

- **Digital Health Awareness:** The primary goal is to provide a platform for the Ministry of Health to

broadcast educational clips, health tips, and disease prevention campaigns to patients and visitors.

- **Patient Experience:** By installing these in waiting areas, therefore can reduce the “perceived wait time” for patients by providing informative and entertaining content.
- **Real-time Announcements:** The smart TVs allow hospital administration to display urgent public notices and internal announcements more efficiently than traditional paper posters.

This sponsorship reflects the TRBR’s expanding role beyond just “regulatory role.”

The donation was handed over during the lead-up to the hospital’s 50th anniversary celebrations in late August 2025, and was funded from the TRBR’s voluntary contribution to the Universal Access Trust Fund.



Handing over donations to the Vila Central Hospital

05 Regulations, Rules, Orders, Decisions & Litigations

5.1 General rules and regulations

In 2025, the TRBR achieved a significant milestone by recording its first year since 2016 without any active litigation. This outcome reflects a shift in the regulator’s approach from reactive measures and toward proactive legislative development. By collaborating closely with stakeholders, TRBR strengthened compliance processes and advanced its role in shaping the regulatory environment.

The emphasis on proactive engagement has allowed TRBR to focus on building robust legal frameworks that anticipate challenges rather than responding to disputes after they arise. This demonstrates TRBR’s commitment to fostering a stable and transparent regulatory landscape, where compliance is achieved through cooperation and forward looking policies.

5.2 Statutory mandate & core functions

The Legal Section of TRBR is established under Section 7(5) of the TRBR Act No. 30 of 2009 (as amended). Its primary responsibilities include:

- **Legal advice:** Providing internal guidance and external counsel to the Minister and government leaders on telecommunications and broadcasting matters, including civil and criminal components.
- **Legislative drafting:** Collaborating with the Department of Communications and Digital Transformation on policy papers Papers and new Bills.

- **Litigation management:** Representing and defending the Regulator’s interests in judicial proceedings.

5.3 Litigation status & enforcement

5.3.1 Judicial standings

For the first time in eight years, the TRBR faced no legal proceedings in 2025. This stability reflects improved regulatory compliance and robust internal decision-making processes.

5.3.2 Enforcement precedents

Despite the lack of active cases, the legal precedent established in the Ed Mcquire Decision.

- **Key finding:** Validated the necessity of Police involvement in enforcing telecommunications laws.
- **Outcome:** Established clear protocols for the lawful detention of unlicensed devices and evidence under the Criminal Procedure Code.
- **Future strategy:** TRBR will maintain a strict partnership with the Police to ensure all equipment seizures are legally sound.

5.4 Legislative & digital frameworks

Up to 2025, the Legal Unit has acted as a key representative of TRBR in modernizing Vanuatu's digital legal landscape. The Unit participated in a number of projects including:

Instrument / Activity	Description & Impact
Digital National Road map	Developed in collaboration with the Dept. of Digital Transformation.
Budapest Convention	Ratified to align Vanuatu with international cybercrime standards.
Data Protection and Privacy Bill	Enacted (2025) to ensure Data protection and privacy.
Harmful Digital Comm. Bill	Enacted in 2024 and amended in 2025 to address online safety and digital harassment.
Digital Safety Authority	Establishes and empowered and equipped to oversee, monitor, and enforce compliance for Data Protection & Privacy Act and Harmful Digital Communication Act for the Republic of Vanuatu.
Department of Digital Communications	Create a legal Policy Department for ICT and Digital transformation

5.5 Legal Instruments & Tools

- **Regulatory determination:** In 2025, Order No. 1 of 2025 - Wholesale Submarine Cable Capacity Market and Dominance of Interchange Ltd is issued on 1st July 2025.
- **Inter-Agency collaboration:** Collaborations ongoing with the Vanuatu Bureau of Statistics and Civil Aviation, a MOU is yet to be established and signed.

06 Public Affairs, Awareness and Licensing

6.1 Overview

Access to information is key to enabling informed decision making. As part of TRBR's Strategic Plan 2022–2026, one of the key priorities is to facilitate the "increase of meaningful digital services and the safer use of the internet". In fulfilling this mandate, TRBR is responsible for empowering consumers and end users of telecommunications, broadcasting, and radiocommunications services through information sharing and awareness initiatives, enabling the safe and meaningful use of these services.

Throughout the year ending in December 2025, TRBR carried out various awareness activities, including community event awareness programs, secondary school outreach initiatives, and community engagement activities, most notably the electronic waste (e-waste) collection campaign. These initiatives aimed to promote sustainable waste management practices and encourage responsible recycling.

In addition, TRBR has commenced efforts to strengthen licensing regimes to better align with the specific obligations and operational contexts of each category of license.

6.2 Community Consumer Champions

Community Consumer Champions are proven to be a key leverage point for awareness programs, particularly in the areas where TRBR staff are unable to reach due

to logistical challenges the country is facing. Their role has been instrumental in supporting TRBR's mandate to ensure that information reaches all consumers and community members, including those in surrounding and remote areas.

6.2.1 Recruitment of new CCCs

In May 2025, the team conducted a one-week recruitment and training in Santo, during which four Community Consumer Champion (CCC) representatives were recruited from West Ambae, South Pentecost, Malo, and Fanafo. Upon completion, the representatives were awarded certificates and engaged under one-year contracts to support TRBR's consumer awareness programs.



Community Consumer Champions receiving their certificates from the Regulator

6.2.2 Awareness conducted by CCC in 2025

Throughout 2025, CCC's have carried out successful awareness programs on several locations, including;

- South Pentecost -Four Communities
- Fanafo Communities
- Malo School and Communities.

While the CCC program is functioning, its long-term sustainability remains uncertain due to varying levels of performance among some CCC's. It is recommended that TRBR staff provide supportive supervision once or twice a year to strengthen capacity, support performance, and empower the CCC's.



South Pentecost CCC- Awareness on different communities

Fanafo CCC – Awareness with the Fanafo Community



Malo CCC – Awareness ion Nadiutu school

6.3 Celebration of Consumer Rights Day

Consumer Rights Day is celebrated annually on 15th March. In support of this event, TRBR participated as a member of the Consumer Rights Day Committee, which comprises representatives from various regulatory institutions and the Department of Trade. The committee's objective is to raise awareness and promote the rights and needs of consumers across all sectors.

The 2025 Consumer rights day event was not held on the 15th of March but was held alongside the National ICT Day in Luganville, Santo during the digital week. The turnout was successful, with consumers of all age groups actively participating in panel discussions, question-and-answer sessions, quizzes, school essay competitions, and booth visitations hosted by various departments and organizations.



Secondary school essay competition

TRBR Information Booths



Consumer Rights Day working group

6.4 Community engagement activity on E-Waste

TRBR embarked on a new initiative, the Electronic Waste (E-waste) Collection and Recycling initiative as a pilot program in Port Vila. The project focused on promoting sustainable electronic waste management and encouraging positive social behaviour change within local communities.

This initiative was implemented through a collaborative partnership with the Vanuatu National Youth Council and the Department of Environment, working across three communities in Port Vila, Bladinier, Freshwota, and Holen. The program went for two months and concluded with cash incentives awarded to the participating communities in recognition of their efforts.

The e-waste program has proven to be a very useful initiative; however, achieving positive outcomes in the future requires collective action. It is recommended that for authorizes and other key important stakeholders to implement proper e-waste management and recycling systems for the electronic products they sell.



E-waste collection at Bladinier

6.5 Consumer awareness and education

One of the core mandates of the Consumer Affairs function is to deliver continuous consumer awareness and education programs aimed at equipping the public with accurate and practical information. These initiatives support consumers in making informed decisions when selecting services and in using those services effectively.

In 2025, a two-way approach to consumer awareness was adopted through collaboration in public events and targeted outreach to secondary schools. TRBR partnered with the Vanuatu National Youth Council and use the event to set up awareness booths and inviting key stakeholders to demonstrate ICT devices and share relevant information with young people during two-day events.

The secondary school outreach program concentrated on Penama Province, engaging with five secondary schools across East Ambae, West Ambae, and Maewo. The most common issue observed in these schools is non-functional Starlink devices, likely due to discontinued subscription. As a result, school administrations resort to individual mobile data subscriptions to carry out office functions.



Cert Vanuatu & Smart sisters partnered with TRBR during the international youth day



TRBR Team giving awareness at the International Youth Day



Saints Patricks college – Awareness/ Career Talk



Ambaebulu JSS – Awareness/Career Talk



Londua JSS – Awareness/ Career Talk

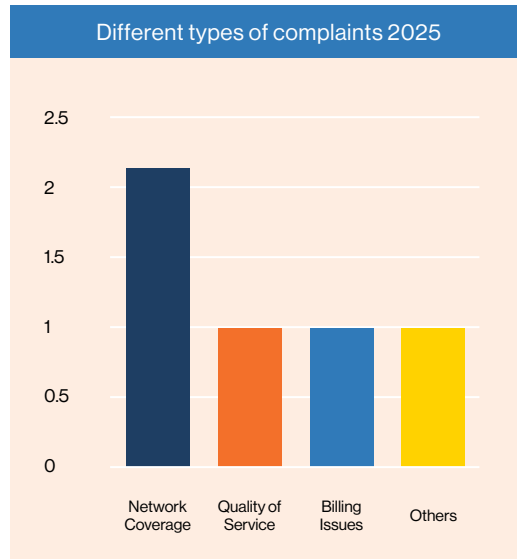


Navuturiki JSS – Awareness/Career Talk

6.6 Consumer Complaint Trends

Each year, TRBR receives a number of complaints from consumers regarding telecommunications, broadcasting, and radiocommunications services. Consistently, the telecommunications sector records the highest number of complaints received. During the past year, the majority of complaints related to telecommunications services, particularly issues concerning network coverage and service quality.

Reducing the volume of consumer complaints, especially those related to major issues such as poor network quality, remains an ongoing focus for TRBR. The complaints and feedback mechanism has proven to be an effective tool for monitoring market performance and ensuring operators remain accountable and compliant with their service obligations.



6.7 License Update

TRBR have received several applications from prospective licensees in the year ending December 2025, particularly within the network service provider category. This remains a work in progress, with some applicants having been granted exception licence to trial their operations prior to going full commercial. However, the overall number of licensed operators remains unchanged, with three telecommunications licensees providing mobile and fixed internet services, while the remaining licensees provide internet services only.

TRBR has also begun looking into enhancing and building a strong focus on monitoring and compliance, and work has commenced to strengthen licence requirements and conditions to improve overall compliance and enforcement. Initial actions undertaken include:

1. Mandating all small-scale, community-based internet service providers to formally register their operations with TRBR.
2. Reviewing selected licence categories and adopting best-practice approaches that better align with TRBR's regulatory mandate and enhance monitoring and compliance mechanisms.

Name	Service Provided
Telecom Vanuatu Ltd	Mobile/Internet/Fixed
Digicel (Vanuatu) Ltd	Mobile/Internet/Fixed
Wantok Network Ltd	Mobile/Internet/Fixed
Interchange Ltd	Wholesale Internet
Pacific Link Ltd	Internet
3 Link	Internet
Aelan Internet	Internet
Kacific Vanuatu Ltd	Wholesale Internet
Prima Ltd	Wholesale Internet
Pacific Networks Ltd	Internet
Starlink Vanuatu	Internet
E-space	(IOT) services

6.8 Market Overview

Connectivity goes beyond simply enabling communication. It has become an essential enabler for government, communities, and development partners to support social and economic progress. It plays a critical role in assisting vulnerable populations and fostering innovative solutions that enhance the well-being of the citizens. Mobile networks, alongside satellite connectivity, have also been instrumental in disaster response and recovery, ensuring that communities remain connected during emergencies and natural disasters. With the continued expansion of 4G networks and the growing role of satellite technologies, these platforms are laying the foundation for smarter applications in sectors such as agriculture, healthcare, education, and small business development.

Vanuatu's telecommunications market is largely driven by two main operators, Digicel Vanuatu and Vodafone Vanuatu, alongside several internet service providers including Aelan Internet, Wantok, Pacific Link, Pacific Networks, Kacific, 3Link, and Starlink. The increasing adoption of digital services is accelerating the deployment of advanced mobile, fixed, and satellite technologies that deliver higher speeds, lower latency, and greater capacity. This has significantly enhanced user experience, particularly for data-intensive services such as streaming and online platforms.

Connectivity infrastructure in Vanuatu has been strengthened by the Interchange Cable Network, which connects the country to Fiji via a submarine fibre-optic cable. This development has substantially increased international bandwidth and supported the continued growth of internet services in recent years. While challenges remain in remote and outer island areas, satellite connectivity continues to play a vital role in extending coverage where terrestrial networks are limited. In addition, the Universal Access Policy has been effective in expanding both mobile and satellite-enabled internet services to underserved communities, promoting broader national coverage.

The TRBR's role also included promoting fair competition, protect consumer interests, and ensure high-quality service delivery across Vanuatu. TRBR also plays a central role in shaping the country's digital ecosystem by monitoring market developments, regulating service



providers, and fostering an environment that encourages investment and innovation. Key initiatives include supporting the rollout and expansion of ICT infrastructure including 4G and satellite solutions and ensuring that services remain affordable, reliable, and accessible, particularly in rural and underserved areas.

Through continued collaboration with government, industry stakeholders, and development partners, TRBR is advancing Vanuatu's digital transformation, ensuring that all citizens can benefit from the opportunities created by modern telecommunications, including both terrestrial and satellite connectivity solutions.

6.9 Telecommunication Market Development

6.9.1 Telecommunications Gross Revenue

According to TRBR data presented in Figure 37, Vanuatu's telecommunications sector recorded a 13.21% increase in gross revenue this year, surpassing VUV 7.05 billion. This upward trend highlights strong industry performance, driven by sustained demand for digital and telecommunications services nationwide. The growth is attributed to three key factors:

This growth stems from three main factors:

1. **Network expansion:** Ongoing implementation of the Universal Access Policy, supported by continued infrastructure investment, has extended mobile and internet coverage to rural and underserved areas,

increasing the subscriber base and driving higher data usage.

2. **Digital adoption:** Increased reliance on digital platforms for communication, education, business, and entertainment has contributed to revenue growth. The rising use of smartphones, streaming services, mobile money, and cloud-based applications has led to higher average revenue per user.
3. **Product innovation:** Operators have introduced competitive and affordable bundled packages, along with value-added services, encouraging greater multi-service usage and strengthening customer engagement, which has further supported revenue growth.

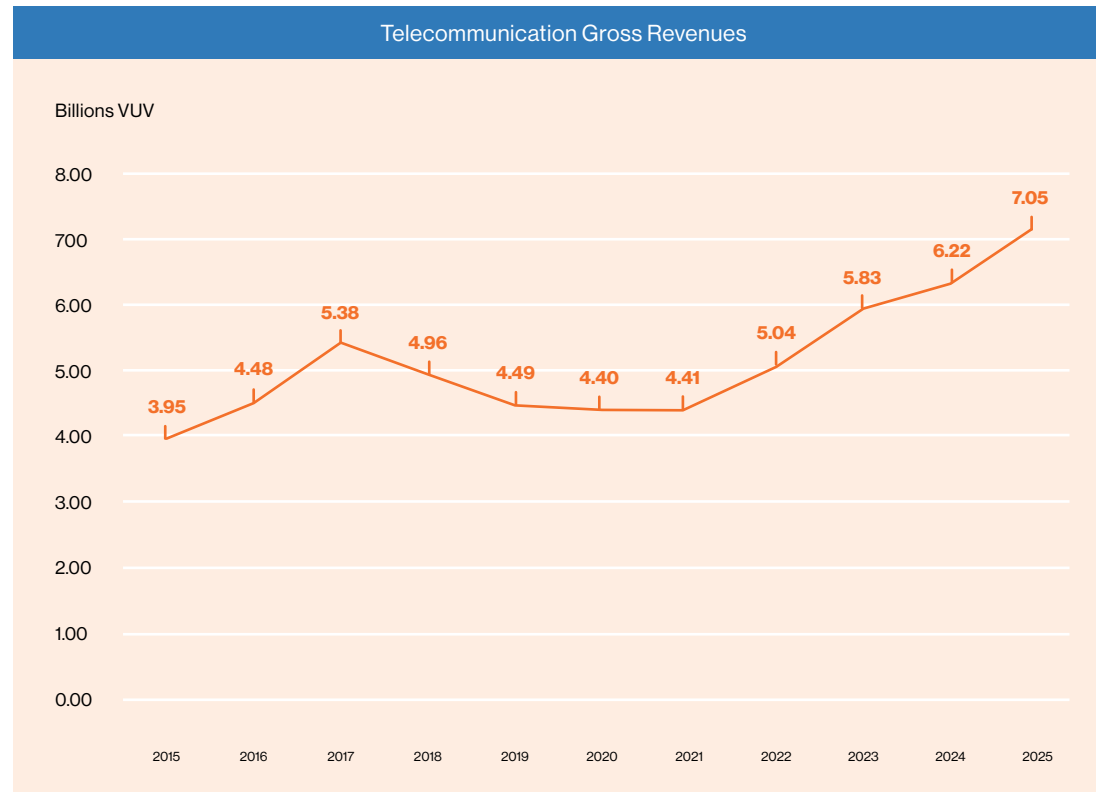


Figure 2: Gross Revenue



6.9.2 Mobile Subscribers

Mobile connectivity plays a critical role in Vanuatu's social and economic development, serving as a foundation for digital inclusion. It connects communities, enabling access to essential services such as education, healthcare, financial services, and emergency response. Due to Vanuatu's dispersed geography, mobile networks remain the primary means of communication for many people, particularly in remote and underserved areas. Expanding and strengthening these networks is therefore crucial to improving livelihoods, enhancing community resilience, and supporting national development priorities.

Vanuatu's mobile telecommunications market continues to grow significantly, driven by strong consumer demand and ongoing network expansion. By 2025, mobile subscriptions had increased by 15.47%, exceeding 353,381

This trend reflects the increasing reliance on mobile connectivity for everyday communication, digital access, and essential services across both rural and urban areas of the country.

Furthermore, the growing availability of prepaid plans and flexible top-up options has supported continued growth in subscriptions. These payment models allow users to better match their usage with their income levels, making mobile services more accessible to a wider segment of the population.

Mobile operators have also expanded their reach through targeted community outreach and marketing initiatives aimed at raising awareness of their services, while strengthening customer support in both urban and rural areas. Together, these efforts have accelerated mobile adoption and contributed to broader digital inclusion across the country.

In addition, the increased availability of prepaid plans and flexible top-up options has contributed to the growth in mobile subscriptions. These flexible payment arrangements allow users to better manage their usage in line with their income, making services more affordable and accessible to a wider population.

Mobile operators have also expanded their footprint through community outreach and targeted marketing initiatives to improve awareness of their services, while strengthening customer support across both urban and rural areas.

Overall, these combined efforts have driven higher mobile adoption and supported greater digital inclusion across the country.

As Vanuatu continues to enhance its mobile network infrastructure, mobile penetration increased by 7.08%, exceeding 100% for the first time in 2025. This milestone reflects widespread adoption of mobile connectivity nationwide, driving stronger demand for mobile services. The increasing reliance on mobile networks is fueling the growth of digital services, opening new market opportunities, and promoting innovation within the sector. In turn, this expansion contributes to broader economic development and improves the quality of life for communities across Vanuatu.



6.9.3 Fixed Telephone Line

The fixed telephony sector continued its decline in 2025, with fixed-line subscriptions falling by 16.96% to a record low of just 2,521 subscribers. This sustained downturn reflects the rapid growth and widespread adoption of mobile telecommunications services. Extensive 4G network coverage, affordable smartphones, and competitive pricing have made mobile services increasingly accessible and appealing, prompting many consumers to transition from traditional landlines to mobile phones, which offer greater flexibility and convenience. This shift is evident in the significant

increase in mobile subscriptions and data usage nationwide.

Additionally, the rising use of internet-based communication, particularly via Over-the-Top (OTT) platforms, has accelerated the decline in fixed-line subscriptions. Services such as WhatsApp, Zoom, Microsoft Teams, and other VoIP applications allow users to make voice and video calls over the internet, often at minimal or no cost. These platforms also provide advanced functionalities, including instant messaging, file sharing, and real-time collaboration, surpassing the capabilities of conventional fixed-line telephony.

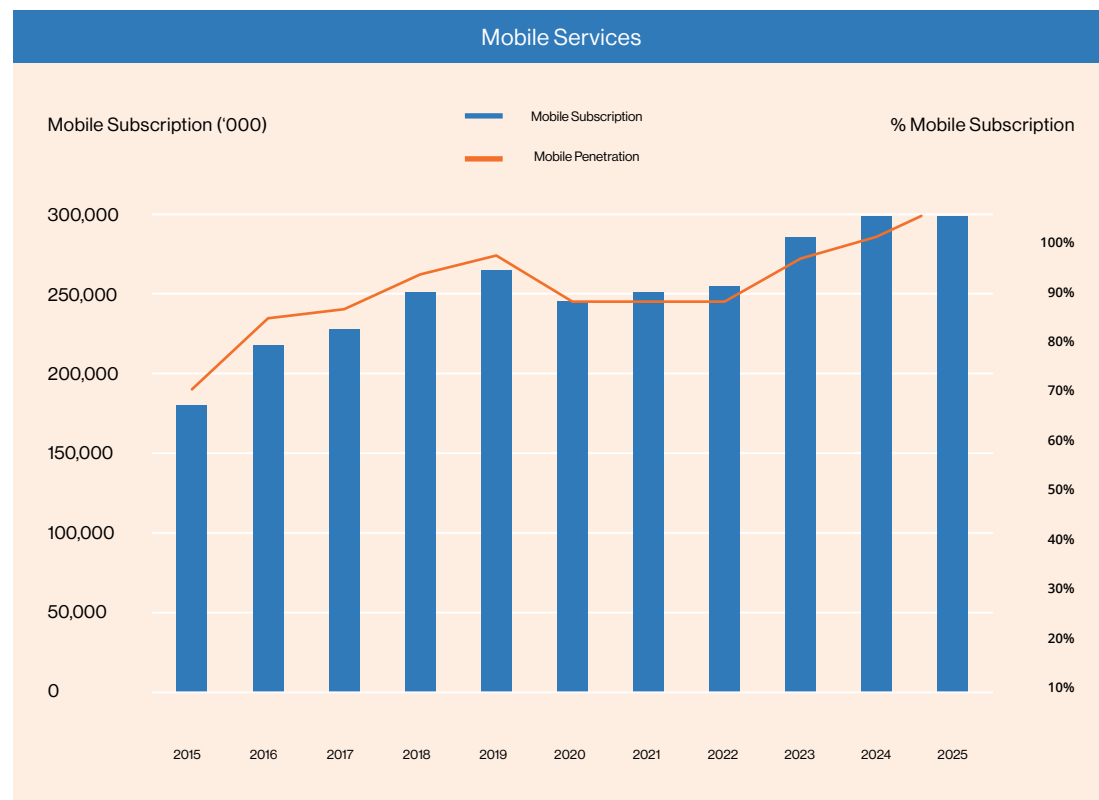


Figure 3: Mobile Subscriber

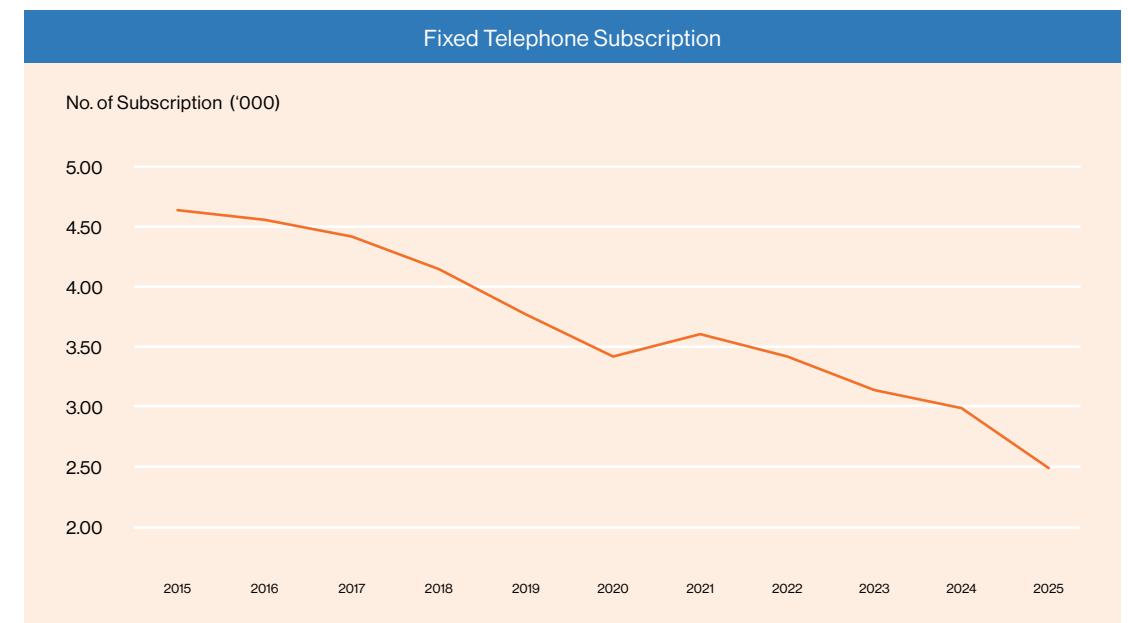


Figure 4: Fixed Telephone Subscription



6.9.4 Mobile Broadband Services

Mobile data services continue to be a major driver of growth and innovation in Vanuatu’s telecommunications sector, serving as the primary channel for internet access for the majority of the population. The ongoing expansion of 4G coverage across both urban and rural areas has contributed to a rapid increase in data usage in recent years. This growth reflects rising smartphone adoption and an increasing reliance on mobile connectivity for communication, business, education, and a wide range of digital services. As demand for faster and more reliable internet continues to rise, mobile data remains central to Vanuatu’s digital transformation.

6.9.5 Mobile Data Download

Mobile broadband traffic experienced significant growth over the past year, with mobile data downloads rising by 22%. As illustrated in the graph below, total downloads reached a record high of 27,000 terabytes in 2025. This increase is largely attributable to the recovery of the telecommunications sector and the resumption of full operations following the 2024 earthquake, which caused extensive damage to critical infrastructure. Since then, all telecommunications facilities have been restored, ensuring full network performance and service availability across Vanuatu.

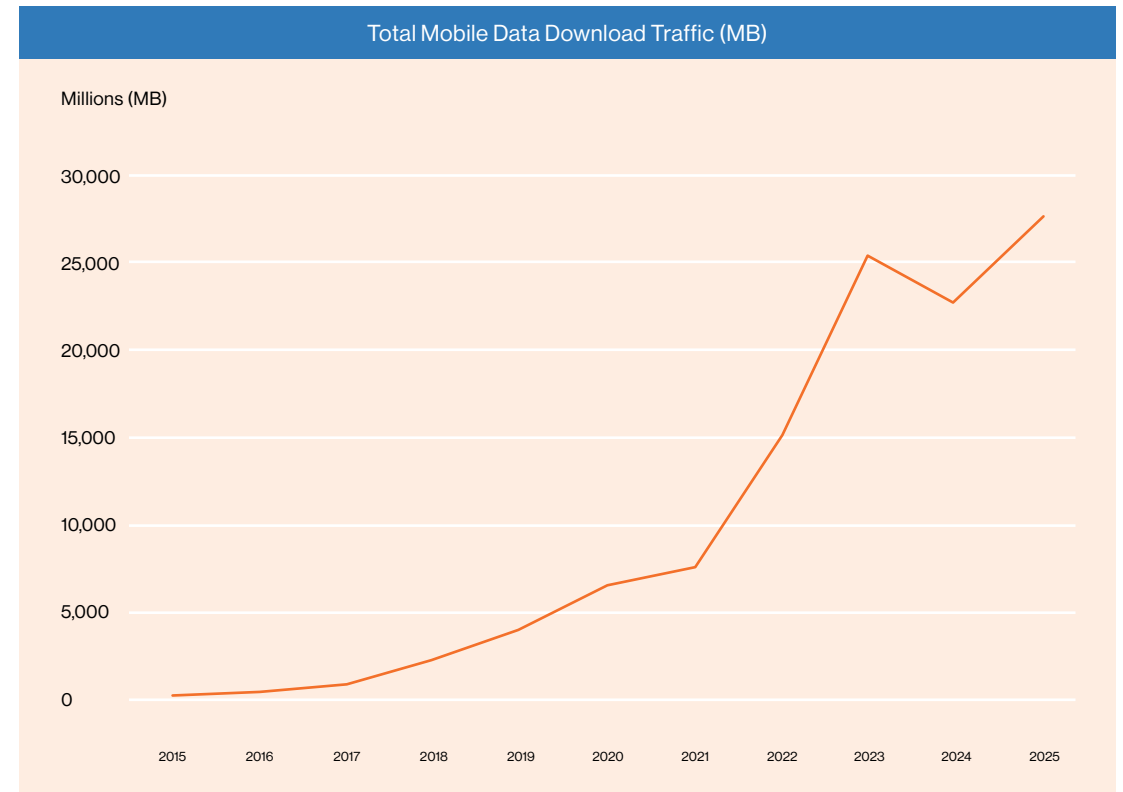


Figure 5: Total Mobile Data Download traffic

6.9.6 Mobile Data Average Pricing

Although total mobile data download volumes have increased, the average cost per megabyte has continued to decline, enhancing affordability for consumers. In 2025, the average prepaid data price fell by 7% to VUV 0.13 per MB, while post-paid data prices remained stable at VUV 0.12 per MB.

The decline in average mobile data prices in 2025 reflects increasing competition among mobile network operators. In a relatively small yet growing market where mobile internet remains the primary mode of connectivity operators are incentivized to offer more competitive pricing and enhanced value to attract and retain customers. This has led to the introduction of larger data bundles, promotional offers, and more affordable prepaid and postpaid plans.

The availability of dual-SIM devices and easy access to SIM cards has further lowered switching barriers, intensifying competition. As a result, operators continuously adjust their pricing strategies to remain competitive, particularly targeting price-sensitive segments such as youth and rural communities. This competitive environment has been a key driver in reducing mobile data costs while simultaneously expanding internet access across the country.

In addition, sustained investment in 4G network expansion has improved overall network capacity and efficiency, contributing to a lower cost per megabyte of data delivered. Economies of scale, combined with more efficient utilization of spectrum and infrastructure, have enabled operators to reduce prices while maintaining service quality.

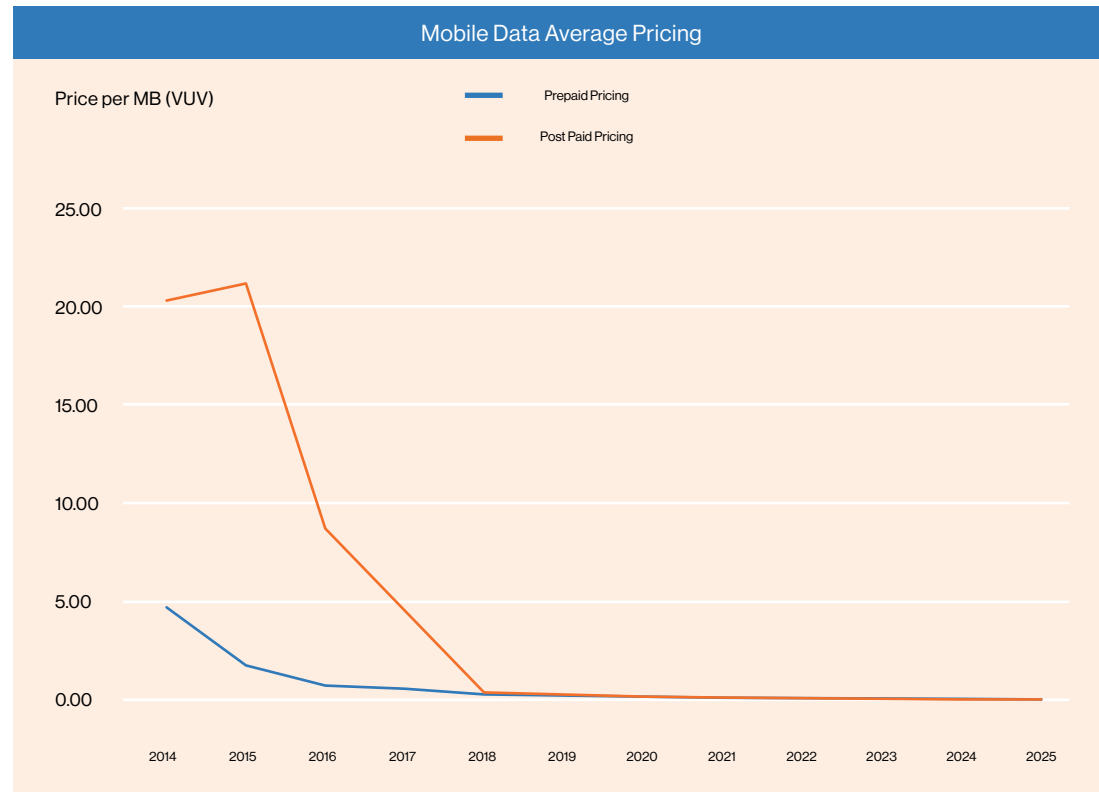


Figure 6: Mobile Data Average Pricing

6.9.7 International Bandwidth

Vanuatu's integration into the global digital ecosystem is enabled through a combination of international connectivity infrastructure, including Kacific satellite services, Starlink low-earth orbit (LEO) technology, and the Interchange Submarine Cable. These complementary systems form the backbone of the country's internet connectivity, effectively bridging the geographic dispersion of the islands and linking Vanuatu to the global network.

Reliable international connectivity has significantly enhanced the quality and speed of internet services, while also supporting broader digital transformation. It has facilitated innovation, created new business opportunities, and strengthened key sectors such as tourism, education, healthcare, and government services. For a geographically dispersed nation like Vanuatu, international connectivity is not merely a technical asset but a critical enabler of economic growth, social inclusion, and national resilience.

In 2025, the telecommunications sector recorded a notable increase in international bandwidth capacity, both sold and utilized. As illustrated in the graph below, total international bandwidth sold rose by 78%, reaching over 31,500 Mbps.

This growth is driven by the rapid expansion of internet usage across the country. Increasing numbers of users are relying on high-speed connectivity for data-intensive activities such as streaming, video conferencing, online learning, and e-commerce, all of which require substantial bandwidth capacity.

Additionally, businesses and government services are increasingly digitizing their operations, driving demand for faster and more reliable connectivity. Infrastructure enhancements, including increased submarine cable capacity and the expansion of satellite services such as Starlink, have strengthened the ability to meet growing demand for international connectivity.

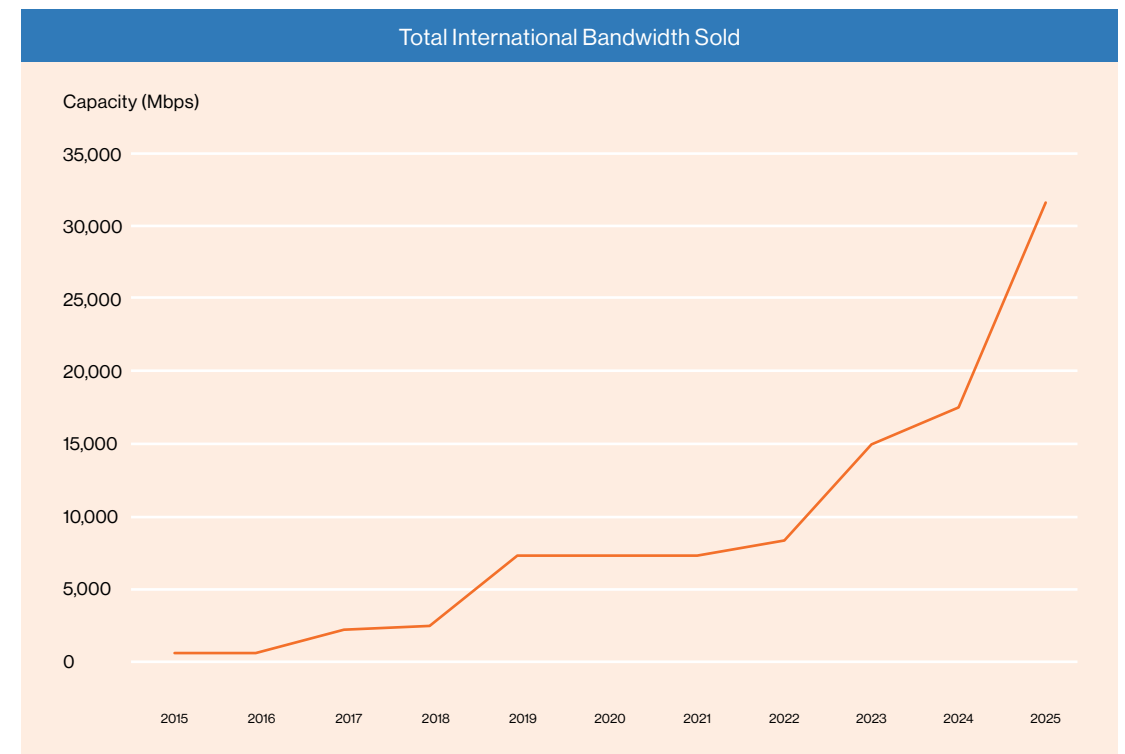


Figure 7: Total International Bandwidth Sold



6.9.8 Subsea Bandwidth Wholesale Price Mbps/Month

In 2025, the subsea international bandwidth market shown a slight increase capacity in bandwidth pricing. As illustrated in the graph below, the average cost of

international bandwidth has increase from USD 39.00 per Mbps per month in 2024 to USD39.88 per Mbps per month in 2025. This represents an annual increase of 2%.

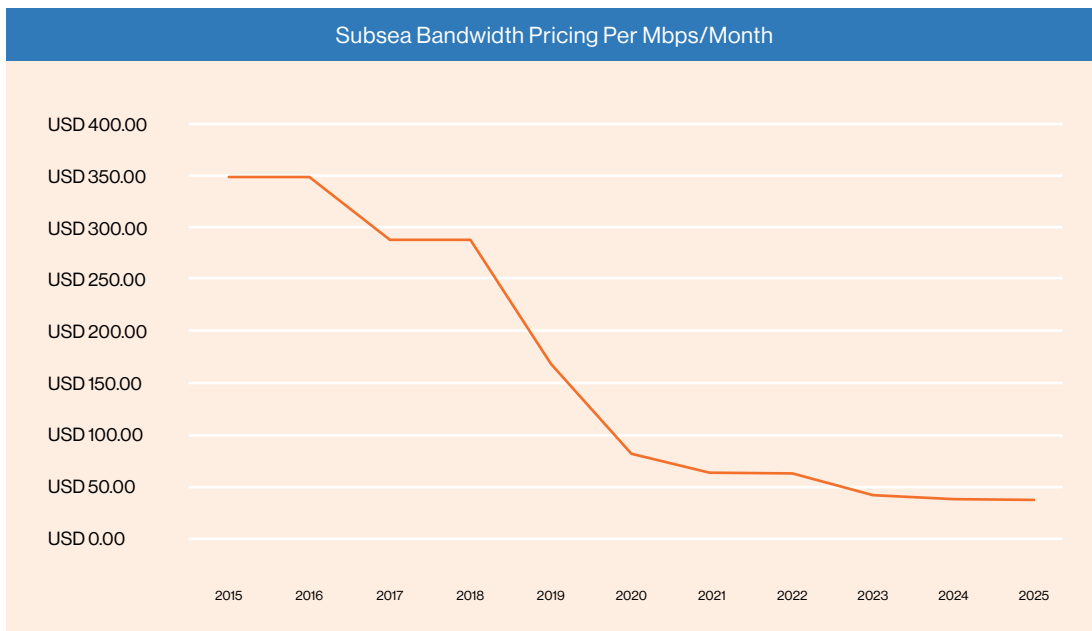


Figure 8: Subsea Bandwidth Pricing per MBPS/Month



6.9.9 Satellite broadband

Satellite broadband has become a critical component of Vanuatu’s national telecommunications infrastructure, playing a key role in bridging the digital divide across the country. Given Vanuatu’s unique geographic challenges—characterized by dispersed islands and difficult terrain—deployment of fibre optic networks and mobile towers is often limited or economically unviable in many remote areas. To address these gaps, satellite services provided by Kacific Broadband Satellite and the recently licensed Starlink are delivering practical and reliable connectivity solutions. These technologies are enabling high-speed internet access in underserved

communities, ensuring that even the most remote areas can connect to essential services such as education, healthcare, government platforms, and economic opportunities.

With increasing demand and usage of satellite services, TRBR data indicates that total satellite subscriptions have surged by over 200%, exceeding 3,000 subscribers. This growth reflects the rising dependence on satellite broadband to meet connectivity needs, particularly in remote and underserved areas where terrestrial infrastructure remains limited.

07

Engineering and Technical Compliance

7.1 National Numbering Management Plan and Procedures

TRBR continues to provide oversight for compliance with the National Numbering Plan and Procedures (NNPP) to prevent any misuse of numbering resources. The NNPP outlines the management, administration, and governance of numbers in Vanuatu, serving as a vital resource and guideline for both TRBR and all service providers in the country.

In 2025, there were no major changes to the National Numbering Plan. However, TRBR received and processed several numbering allocation requests during the year. A request was received for the allocation of a short code under the Government and NGO Public Information Services category for both Voice and SMS services. Following assessment and in accordance with the NNPP, TRBR approved and assigned the requested short code to support public information dissemination services.

Vodafone Vanuatu also submitted a request for additional mobile numbering resources to accommodate growing subscriber demand. After review and verification of current number utilization, TRBR approved and made the necessary assignment to ensure sufficient capacity for continued service expansion.

Additionally, one of the existing licensees submitted a request for VoIP number allocation. TRBR formally

responded to the request and provided guidance in line with the National Numbering Plan. The allocation has been processed, and the licensee is expected to establish and use the assigned numbers in 2026.

The Technical Team has continued to work on the development of a centralized numbering database to support the proper management of the National Numbering Plan and number allocations. This initiative aims to enhance the tracking, monitoring, and future planning of number usage in Vanuatu.

As part of ongoing monitoring efforts, TRBR continues to request operators to submit periodic reports on the utilization of the numbers allocated to them. The data collected indicates consistent and active utilization of numbering resources. The numbers currently reserved and allocated to operators are assessed to be sufficient for their present operations and are anticipated to accommodate population growth over the coming years.

SIM card registration continues to have a positive impact on mobile number usage. The implementation of mandatory registration requirements has reduced the occurrence of fake or inactive numbers. As unused numbers are reclaimed, they become available for reassignment, contributing to the more efficient and effective use of national numbering resources.

7.2 Radio Spectrum Management

TRBR continues to manage and regulate the use of radio spectrum in Vanuatu to ensure efficient, equitable, and interference-free utilization of this valuable national resource. Spectrum assignments, monitoring activities, and licensing processes are conducted in accordance with national regulations and international best practices.

In 2025, Vanuatu completed the update of the National Table of Frequency Allocations (NTFA) to reflect the decisions and regulatory changes adopted at the World Radiocommunication Conference 2019 (WRC-19). The revision ensures that Vanuatu's national frequency allocations remain aligned with the International Telecommunication Union (ITU) Radio Regulations and global spectrum harmonization efforts.

The update of the NTFA was undertaken with technical assistance from the International Telecommunication Union (ITU), strengthening the accuracy and international conformity of the national spectrum framework. The revised NTFA document is now publicly available on the TRBR website to promote transparency, regulatory clarity, and stakeholder awareness.

TRBR will continue to monitor international developments in radiocommunication and participate in relevant regional and global forums to ensure that Vanuatu's spectrum management framework remains current and responsive to technological advancements and emerging spectrum demands.

7.2.1 Spectrum Assignment

TRBR in 2025, received requests from operators for additional bandwidth within the 2100 MHz band to support increasing mobile broadband demand and network capacity requirements. Following technical evaluation of spectrum availability, utilization efficiency, and compliance with the National Table of Frequency Allocations, TRBR approved and assigned additional bandwidth to Digicel Vanuatu Limited. The assignment was made in accordance with regulatory procedures to ensure continued service quality, improved network performance, and optimal spectrum utilization.

7.3 Spectrum Monitoring and Interference resolution.

TRBR continues to conduct spectrum monitoring activities to ensure compliance with license conditions, to prevent harmful interference, and to safeguard the integrity of Vanuatu's radio frequency ecosystem. Monitoring activities are carried out to maintain orderly spectrum use and to ensure that licensees operate strictly within their assigned technical parameters.

7.3.1 Interference Resolution

In 2025, there were no widespread or recurring interference issues were recorded. Spectrum usage remained generally effective and compliant with assigned technical parameters.

However, late in 2025, TRBR received an interference complaint from one of the licensees concerning disruptions within the 2100 MHz band. Upon receipt of the complaint, TRBR initiated technical investigations and conducted field measurements to assess the situation, which was resolved immediately.

TRBR is currently working with the relevant stakeholders to implement appropriate corrective measures in accordance with regulatory requirements. The matter remains under active resolution and is expected to be fully addressed in early 2026.

Throughout the reporting period, TRBR maintained its readiness to respond to any interference reports and continued routine monitoring efforts to ensure the efficient and lawful use of spectrum resources in Vanuatu.

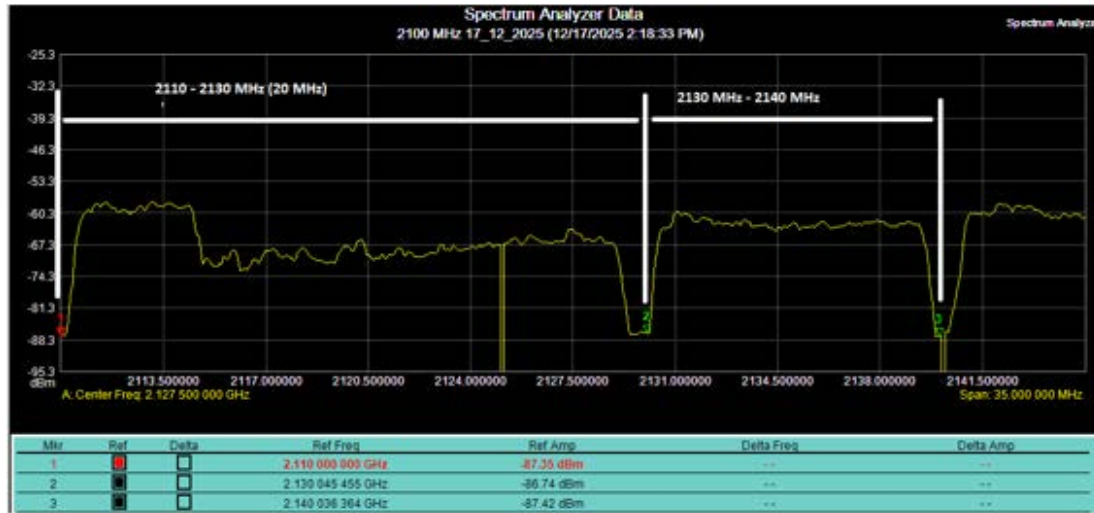


Figure 9: 2100 MHz Interference Issues

7.4 Type Approval and Conformity Standard Regulation

7.4.1 Type Approval Applications.

Type approval is a process by which Information and Communications Technology (ICT) equipment and devices, such as Radio and Telecommunications Terminal Equipment (RTTE), is authorized for sale and use in a country (“approved”). It involves verification of the equipment against the applicable international standards and requirements. This is to ensure that the ICT or RTTE equipment does not cause any interference, or long or short-term damage to the radio and telco networks, the environment and also the general public.

Section 7 of the Telecommunications Radio-communications and Broadcasting Regulation Act 30 of 2009 as amended by Amendment 22 of 2018, (the Act) prescribes the general functions and powers of the Telecommunications, Radiocommunications and Broadcasting Regulator (TRBR). Sub-section 7(3) of the Act states

“The Regulator may, with the approval of the Minister, make such regulations as may be necessary or convenient to give effect to the provisions of this Act”, and Paragraph 7(4) (f) of the Act states that “imposing restrictions or limitations

upon the importation, sale or use of any equipment used or likely to be used in connection with radiocommunications or telecommunications”.

With the powers prescribed by the ACT, the TRBR has implemented a Type Approval Regulation and Conformity to Technical Standards Regulation Order no 191 of 2018, to overcome any present or potential problems as the result of importing low quality non-compliant Radiocommunications and Telecommunications Terminal Equipment (RTTE)

7.4.2 TRBR Type Approval Awareness with Customs Border Officer at Santo

The TRBR Technical Team conducted an awareness session with Santo Customs Border officers on 9 April 2025. The session provided an overview of the TRBR Act, its functions and regulatory role, and the Type Approval Regulation No. 18 of 2018.

The training emphasized the requirement for all radio frequency transmitting or receiving devices to be type approved. It explained the registration certificate and import permit processes, noting that devices must be registered in the approved Radiocommunication and Telecommunication Terminal Equipment (RTTE) database within the Single Window System before an import permit can be issued. The purpose of

registration, including verification of product details, supporting documentation, and compliance with technical standards, as well as the applicable registration fee of VT 6,000, was highlighted.

The session also outlined the role of import permits in confirming TRBR approval for customs clearance, identified device categories and associated HS codes requiring TRBR permits, and discussed recent updates to the Single Window System, including the exemption of Bluetooth devices and the mandatory permitting of Starlink and integrated devices prior to importation.



Santo Customs Officer, during Permit approval presentation

7.4.3 TRBR Participates in Destruction of Illegal Goods

The TRBR, was involved in a joint operation on the 2nd of April 2025 in Luganville, Santo along with the Department of Customs Border Control, Department of Fisheries and the Vanuatu Intellectual Property Office to destroy over 100 illegal items at the Luganville dump site.

The Items have been confiscated over the past years through the Customs border control and from shops around Luganville. The items include over 60 nets, which include Kill nets and parachute nets, expired cigarettes, 80 mobile phones which has no import permits, fake 60 Husqvarna Brand Chain saws.

The mobile Phones were confiscated by TRBR officer in Luganville, in 2023, due to the phones being imported into the country, without any approved type approval permits from TRBR. The phones proved to be fake items and hence were detected and removed. There were no

proper documents such as technical specifications and user Manual, which the owner could provide to TRBR and Customs to prove that the phones are of genuine quality. As per TRBR Act no 30 of 2009 as amended and Type approval Regulation no 191 of 2018, any items that transmit or receives radio frequency, prior to being imported into the country must have a type approvals permit from TRBR, to show that the items meet all the required criteria, such as frequency and power, which is allowed to be used in Region 3, safe for consumers to use, is safe to the environment and also will not cause interference with other networks.



TRBR Engineering officer, preparing illegal imported to be destroyed

7.4.4 Incorporated Device Permit

This TRBR has been engaging with the Single Window Team to work on permits for Incorporated devices. The purpose of this exercise was for the Single Window Team to update the system and make it mandatory for Brokers to attach mandatory permits, and optional for circumstances where the product may not have an incorporated regulatory device. On the 19th of March 2025, the system was updated to capture mandatory permits for incorporated devices. Incorporated devices which will require TRBR permit, are shown on the table below.

Principal Items	Incorporated Devices	Incorporated Status	
		Mandatory	Optional
Laptop	Wi-Fi devices	Mandatory	
Vehicle	Audio Assy Head Unit	Mandatory	
	Wireless Assy Head Unit	Mandatory	
Smart TV	Wi-Fi/BT devices		Optional
Smart Fridge	Wi-Fi/BTi devices		Optional
Smart Stove/Oven	Wi-Fi/BTi devices		Optional
Smart Air Condition			Optional
Smart Meters			Optional
Wireless Security Camera	Wi-Fi/BT devices		Optional
IP Phones	Wi-Fi devices	Mandatory	
LED Advertising Sign Board	Wi-Fi devices	Mandatory	
Network Switches	Wi-Fi/BT devices		Optional
Location Beacon	Satellite devices	Mandatory	
GPS	Satellite devices		Optional

7.4.5 New Type Approval Fees

This year as part of TRBR Technical project, the team had to work on the Implementation of Type Approval Registration Certificate and Import Permit updated Fees under the Type Approval and Conformity to Technical Standards Regulation Order No. 191 of 2018

On 7 November 2025, the TRBR released **Decision 1 of 2025** concerning the new fees for Type Approval and Import Permits.

This Decision introduces updated Type Approval fees for overseas manufacturers, as well as new fees for local importers processing Registration Certificates and Import Permits through the TRBR Module in the Vanuatu Single Window Portal. The Decision also establishes express processing fees for urgent applications and new fees for goods imported for personal use.

Overseas Manufacturers Certificate

Type of Type Approval Application	Standard Application Fee	Express Application Fee
Registration Certificate	8000 vatu per model	12,000 vatu per model

Local Import Permit and Registration Certificate Fee

Type of Type Approval Application	Standard Application Fee	Express Application Fee
Personal	1000 vatu	2000 vatu
Registration Certificate	6000 vatu	12,000 vatu
Import Permit	2000 vatu	4000 vatu

7.6.6 Starlink Kit Imported into The Country

The uptake of Starlink services in Vanuatu has increased significantly, particularly throughout 2024 and 2025. The TRBR continues to work cooperatively with relevant stakeholders to ensure that all Starlink terminals imported into the country are properly declared, monitored, and licensed in accordance with national regulatory requirements.

According to the TRBR records obtained from the Single Window Portal (<https://singlewindow.gov.vu/reports>), between **October 2023** and 19 December 2025, a total of 2,051 Starlink kits were imported into Vanuatu for both personal and business use.

The imported models include:

- Gen 3 Starlink Kit
- Gen 2 Starlink Kit (UTA 232/222)
- Starlink Mini
- Starlink Enterprise Kit (primarily for business purposes)

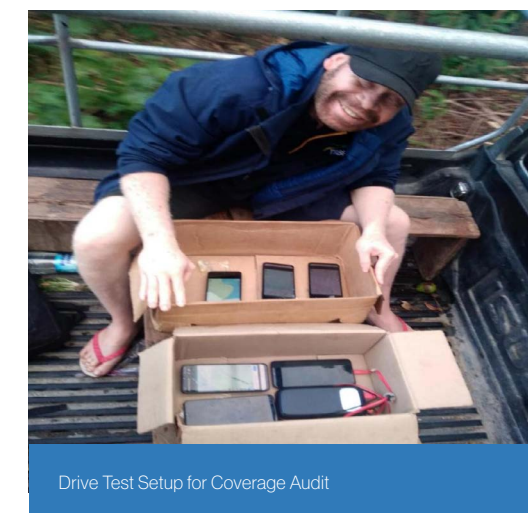
The table below summarizes the number of each Starlink model imported into the country:

Starlink Model	Numbers Imported
Gen 3 Starlink Kit	1342
Gen 2 Starlink Kit (UTA 232/222)	58
Starlink Mini	399
Enterprise Kit	252
Total	2051

7.5 Coverage Audit for North West (A & B) Malekula

The TRBR conducted a mobile network coverage audit in the Northwest A & B area of Malekula, focusing on the villages of Wiawi, Lap, Nambar, Praha, Leviamp 1 and Leviam 2. The assessment evaluated the availability and quality of 2G, 3G and 4G services provided by Vodafone

Vanuatu Limited and Digicel Vanuatu Limited. The audit was initiated following reports from local communities regarding poor or non-existent mobile coverage, particularly from Vodafone, despite the proximity of its tower site at Livet Hill located approximately 4 km from the targeted villages.



Drive Test Setup for Coverage Audit

A drive test survey was carried out across all six villages using standard signal measurement equipment to record coverage levels for both operators. In addition to technical measurements, interviews were conducted with villagers to understand their user experience and the practical impact of connectivity challenges. The collected data was plotted on satellite imagery and categorized using signal indicators: red representing no coverage, yellow representing marginal or intermittent coverage, and green representing good and usable coverage.

The findings indicated that Vodafone coverage is effectively non-existent in the surveyed villages. Despite the Livet Hill site being relatively close in distance, no usable 2G, 3G or 4G signal was detected during the drive test. Community members confirmed that Vodafone services are generally not used due to the absence of coverage. This lack of service has significant implications for communication, particularly for business coordination and emergency situations.



Vodafone Drive test Map

Digicel, whose nearest site is located approximately 20 km to the south-west, provides limited service to the area. However, coverage is largely restricted to coastal locations and is not consistently available within the main residential zones of the villages. In several areas, including Nambar, Leviam 1 and Leviam 2, measurements showed

predominantly red zones with only small patches of yellow or green along the coastline. Villagers reported that they must travel to coastal areas to obtain signal in order to make calls or access data services, which presents safety and accessibility concerns, especially during emergencies or adverse weather conditions.



Digicel Drive Test Map

The limited availability of reliable mobile coverage has had a measurable social and economic impact on the communities. Residents face difficulties contacting medical services, arranging transportation, and coordinating disaster response assistance. Families experience challenges maintaining regular communication with relatives in other parts of Vanuatu.

Local economic activities, including cattle farming and cash crop trading, are affected due to the inability to reliably coordinate buyers, suppliers and transport logistics. The absence of stable connectivity also restricts access to digital services and broader participation in the digital economy.



TRBR Officers conduction survey on the availability of coverage

The audit confirms that the Northwest B and A tested villages remain underserved in terms of mobile network coverage. Vodafone coverage is not available despite the proximity of existing infrastructure, while Digicel coverage remains partial, unreliable and geographically limited. TRBR recommends that Vodafone conduct a comprehensive technical assessment of the Livet Hill site, including antenna orientation, tilt, transmission power levels and sector configuration, to determine why coverage is not extending to nearby villages. Consideration should also be given to the deployment of a repeater, small cell or additional rural infill site to improve service. Digicel is encouraged to evaluate the deployment of an infill site closer to the affected villages and to explore the use of lower frequency bands, such as 700 MHz or 900 MHz, to enhance rural propagation and indoor coverage. TRBR will engage both operators to review compliance with universal service expectations, require submission of coverage improvement plans with defined timelines, and conduct follow-up monitoring to ensure that measurable improvements are achieved.

7.6 TRBR Online Services

The implementation of online services established in 2021, within the technical sector of TRBR aims to improve client services through greater flexibility, cost saving, faster delivery of service, and increase professionalism and transparency. In 2025, the TRBR have recorded 60 online applications including online payment through the payment portal. Most of the client who uses this online platform for application and payment are international customers.

Type of Online Application	Total number of Application received online
Type Approval for Manufacturers	50
Radio Apparatus License.	10

7.7 Road Map for Mobile Technology Obsolete in Vanuatu

In 2025, TRBR completed a public consultation on the potential closure of 2G and 3G mobile networks in Vanuatu. The consultation sought input from industry stakeholders, mobile operators, and the public on the timing, planning, and potential impacts of transitioning from legacy networks to more efficient 4G and future 5G services. The consultation paper, released on 31 August 2025, outlined the imperatives for network closures, potential adverse impacts, international experiences, and TRBR's proposed approach for a national closure plan.

Following a thorough review of stakeholder submissions, TRBR has developed a national roadmap for the phased closure of 2G and 3G networks. The roadmap includes registration of operator-specific closure plans, direct subscriber notifications, and measures to ensure continuity of voice and emergency services in rural and remote communities. Under the roadmap, all 3G networks are scheduled for closure by 31 December 2030, and all 2G networks by 31 December 2033, with restrictions on the import and sale of 3G and 2G-only devices aligned to these timelines.

TRBR will commence public awareness and education campaigns on the roadmap in 2026 and continue these efforts in the coming years. These campaigns aim to ensure that operators, device users, and the wider public are fully informed of the transition plans, the timelines involved, and measures to support affected subscribers. The initiative reinforces TRBR's commitment to a smooth, inclusive, and well-managed transition toward more efficient and modern mobile network technologies in Vanuatu.

08 Implementation of the Universal Access Policy (UAP)

8.1 General

Although the Government's Universal Access Policy implementation period has ended in January 2024, TRBR remains dedicated to enhancing coverage in areas with very poor or no coverage. The scattered islands, geographical terrains, technological challenges, and population shifts continue to drive the need for ongoing improvements in connectivity.

The implementation of the UAP involved both terrestrial and satellite narrowband and broadband connectivity. While reaching into very remote areas of the country, satellite technology is considered the best solution, providing fast and reliable connectivity at an affordable cost. Kacific Broadband and Starlink are the licensed satellite providers operating within the country.

TRBR has undertaken various projects in its efforts to improve coverage. These projects are outlined below.

8.2 Signing of the UAP 5th Undertaking Agreement

The signing of the UAP 5th Undertaking Agreement (UAP05) on the rollout of the terrestrial and Broadband connectivity reflects TRBR and Vanuatu Government ongoing commitment on the improvement of coverage in the rural areas of the country. Digicel (Vanuatu) and Vodafone (Vanuatu) continue to remain the major player of the UAP obligation.

The signing of the UAP05 commitment took place during the Digital Transformation Week in Santo in May 2025. The agreement was signed between TRBR, Vodafone, Digicel, and witnessed by the Department of Communications and Digital Transformation (DCDT). Under this agreement, 40 mini towers and 8 full-sized towers will be built, including installation of 8 satellite equipment. The implementation period for the commitment extends until June 2029.



Signing of the UAP 5th Undertaking Agreement with Digicel, Vodafone and witness by the DCDT



From far left to right (front): Director General Prime Ministers Office, CEO Vodafone, Regulator TRBR and Director DCDT

8.3 Launching of Bene Tower & Show Ground Tower

During the Digital Transformation week in Santo, TRBR was able to attend the launching of two towers. The Vodafone Tower at Bene, Eastern part of Santo, and Digicel Show ground tower, in Luganville.

Vodafone Tower at Bene community is a commitment under the Government Universal Access Programme. The launching of the tower was done by the Director General of the Prime Minister’s Office, Mr. George Manuri. Senior Official that were present at the launching includes, Director of DCDT, the CEO Vodafone and his management team, the Regulator TRBR, the Chief representative of that area and members of the Bene and surrounding communities. The tower provides mobile coverage to the following community: Carvel, Lorevuilko, Losai, Bene, Quantas, Sara 1 and the Pacific Island Christian School.

The Chief representative of the area expressed sincere gratitude to the Government, the Vodafone team and the TRBR Regulator for considering a tower at Bene. This has been a long-standing request from the community, and with this tower, the people may now have access to improved communications and connectivity, which is a milestone achievement for the people in this part of Santo.



From Right to Left: Digicel CEO, Member of Parliament for Luganville, Director General Prime Minister’s Office, Director DCDT, Regulator, and Digicel CTO.

The construction of the Digicel tower at the Show Ground Area follows increasing demand for capacity, driven by the growing population in this part of Luganville. The tower was launched by the Member of Parliament for Luganville, Hon. Matai Seremiah, and witnessed by the Director General Prime Minister’s Office, Director DCDT and the CEO and CTO Digicel, with members of the Show ground community.

The Regulator recognized and commended both Vodafone and Digicel for their unwavering commitment to the Universal Access Programme, and their ongoing effort to meet their commercial rollout obligation.

8.4 Community Telecommunications Grant

TRBR 2025 Community Telecommunications Grant was awarded to four beneficiaries: Ponkil Community in the south of Erromango, Port Vato Community in the southwest of Ambrym, Metkune School and Matanvat School, both in the northwest of Malekula.

The grant supported the four beneficiaries with Internet facilities. These include a Starlink standard kit with an internet subscription of up to 1 terabyte, Wi-Fi extension equipment with a vouching system, a laptop, and a solar system. The grant is available annually with a ceiling of up to 1.5 million vatu (one million five hundred thousand vatu).



Solar Panel, with Starlink Kit and Wifi Extension Equipment – Port Vato

8.5 Shared Tower Infrastructure

The shared telecommunications tower infrastructure project includes the construction of a terrestrial tower and the provision of power. The tower infrastructure will accommodate mobile equipment from multiple operators, enabling more than one network in a location.

The TRBR and the Department of Communications and Digital Transformation (DCDT) are piloting this initiative on Akhamb Island, south of Malekula. The tower construction is complete, and power installation is underway. The primary power source for the infrastructure will be sourced from the Akhamb

Community mini-grid supported by the Department of Energy. The secondary power source will include a diesel hybrid generator with power storage capacity that will serve as a backup to the mini-grid. The hybrid generator provision has been awarded to eTech Vanuatu Limited.

The United Nations Capital Development Fund (UNCDF) provides funding for the purchase of the hybrid diesel generator and its provisioning. The successful implementation of the shared tower infrastructure on the Island of Akhamb will determine its replication to other parts of the country.

09

ICT & Internet Governance Activities

The year 2025 is another challenging year, primarily due to the aftermath of the 17th December 2024 earthquake disaster that hit the capital, Port Vila., This section provides a concise overview of selected activities conducted under the Internet Governance and ICT section during this challenging year of 2025. The following activities will be briefly presented in the subsequent sections of this report.

- 1) .vu ccTLD Contract renewal
- 2) Pacific ccTLD Forum
- 3) Pacific IGF 2025
- 4) Public Wi-Fi
- 5) Vanuatu Internet Governance Forum (VanIGF)
- 6) UAP site Trainings and awareness

9.1 .vu ccTLD Contract Registry Contract Renewal

This year marks another milestone for TRBR as the .vu ccTLD Registry Contract with GoDaddy Registry was renewed for another term of 4 years for GoDaddy to provide backend registry services for the .vu ccTLD on behalf of TRBR. For the last 6 six years since the transition of .vu ccTLD to TRBR, the TLD has experienced stable and secure performance.



Andrew of TRBR and Crystal of GoDaddy finalizing the contract at ICANN-83

9.2 Pacific Islands ccTLD meeting

The Pacific Islands ccTLD's second meeting took place this year alongside Pacific IGF in Apia. The meeting has been support by .auDA the Australian ccTLD Manager where more than 10 ccTLD managers from the Pacific islands met to exchange DNS experience and work towards a common goal to have a safe and secure ccTLD community.

The aim of the second Pacific ccTLD forum was to build on the success of the first meeting of Pacific ccTLDs (New Zealand 2024), and continue to foster a collaborative space for Pacific ccTLDs to share concerns, address needs, build capacity, and learn from each other's experiences.

The agenda was developed by Pacific ccTLDs and was focussed on four key themes:

- Infrastructure resilience
- Policy and governance
- Viability of country name gTLDs (e.g. .samoa) and regional name gTLDs (e.g. .pacific)
- Capacity building and addressing needs effectively.

The various ccTLDs represented in the room, discussed their experience and challenges, identifying key priorities going forward. Strengthening resilience and potential service offerings in the Pacific region was a key focus of the discussions.



Pacific ccTLD Meeting 2025 Participants, Apia Samoa

9.3 Pacific IGF 2025

This year the Pacific Internet Governance Forum was held in Apia, Samoa. The Current Chair of Pacific IGF Andrew Molivurae and Roger Jimmy of TRBR attended this prestigious Pacific ICT forum. The theme for this year is "Digital Inclusion and Safety." Pacific IGF week began with two days of technical training provided by APNIC in DNS/DNSSEC for registered attendees. A Multi-stakeholder Forum also convened by former ICANN CEO Paul Twomey with Pacific Islands Senior Government ICT Officials.

The two days Pacific IGF was opened by Hon. Honorable Fiame Dr Naomi Mataafa, Prime Minister of Samoa who was also the Keynote Speaker for the event.



Roger Jimmy Speaking at the Pacific IGF

9.4 Public WiFi Launch – Santo International Airport

As part the TRBR responsibility under the National ICT Policy, it is an obligation to establish wireless internet for community access in public areas. Key locations includes the international and the domestic airports in Vanuatu. Through collaboration with the Airports Vanuatu Ltd (AVL), TRBR was able to install a public wireless internet system at the Pekoia international airport in Santo. The system is being managed by AVL for sustainability with the subscription support of TRBR for a term of six months. This access provides communications support for travelers and the general public.



Launching of public WiFi at Pekoia Airport, Santo

9.5 ICT Training and Awareness – UAP sites, Malekula

In late 2025 as part of the TRBR work plan, Jean Paul Malessy (TRBR ICT Officer) visited the UAP sites at Melken, Hatbol, Lambubu, Orap, and Walarano Schools assessed operations and connectivity. Some sites remained functional, while others faced challenges due to limited local management. Awareness sessions on technology, cybersecurity, and TRBR’s role were conducted, with the TRBR Community Network Handbook distributed to teachers, students, chiefs, and community members to support site sustainability and responsible use. One of the schools visited was Melken, which is a very remote school in the interior of Malekula. Their internet, laptop and printer were not working when Jean Paul arrived, and so he had to spend some time fixing them after the training.



Jean Paul Malessy of TRBR fixing a printer and laptop at Melken school - Malekula



Group photo after awareness – Walarano school

10 Broadcasting & Media Activities

10.1 General Information

The broadcasting and media sector in Vanuatu continues to be a dynamic and evolving landscape. Pursuant to the TRBR Act No. 30 of 2009 (as amended), the Telecommunications, Radiocommunications and Broadcasting Regulator (TRBR) has been mandated to regulate the Broadcasting and media sector in Vanuatu.

Throughout 2025, TRBR focused on the implementation and enforcement of the Act through high-priority projects defined in the 2025 TRBR Annual Work Plan. Key strategic initiatives included:

- Development of the Broadcasting Regulatory Roadmap.
- Management of the Analogue-to-Digital Transition.
- Drafting of Anti-Siphoning Rules and Broadcast Advertising Guidelines.
- Universal Broadcasting Access (UBA) to ensure all citizens, regardless of geographical location, can access media content.

10.2 Digital Terrestrial Television (DTT)

The evolution of broadcasting technologies requires a shift toward Digital Terrestrial Television (DTT) to ensure quality television for the citizens of Vanuatu.

In collaboration with the International Telecommunication Union (ITU), TRBR has developed a draft DTT Assessment Report. This document aligns Vanuatu with global trends while acknowledging the rise of complementary services such as IPTV and Over-the-Top (OTT) streaming services.

To protect the integrity of the local market, the planned transition strategy to include:

- Temporary prohibition on issuing New Licenses: To protect current investments, no new digital TV licenses will be issued to newcomers at this stage.
- Incumbent Priority: The current licensees to work on the migration from analog to digital or DTT, and ensure stable services.

Once the strategy is finalized the transition period will begin with all actors playing their part to ensure a successful transition from analog to Digital Television within an agreed time frame.

10.3 Universal Broadcasting Access (UBA)

TRBR views access to information, education, and entertainment as a fundamental pillar of human rights and also an important policy goal of the government as indicated in the 2030 peoples plan economic pillar policy objective ECO 2.9. The **Universal Broadcasting Access Policy** was again listed in this year’s work plan to:

- Establish the necessary legal and regulatory guidelines for broadcasting networks.
- To ensure policy covers the last mile where the audience will have the means to receive quality broadcasting services.
- To ensure technology neutrality in order to include diverse multimedia forms to reach the last mile consumers.

The policy development is still ongoing with the aim of finalizing in 2026.

10.4 Anti-Siphoning Rules

To safeguard public interest, TRBR has developed and launched the Anti-Siphoning Rules in late 2024 with the commencement of implementation in 2025. These rules prevent exclusive subscription-based services from “siphoning” off events of national, cultural, or social importance.

The objective of the rule is to ensure that culturally significant events (such as national celebrations or major sporting events) remain accessible on Free-to-Air (FTA) platforms, ensuring all citizens can participate in moments of national pride regardless of their financial capacity.

10.6 Broadcasting Compliance and Market Adjustments

The TRBR remains vigilant in monitoring the financial and technical viability of licensees under Sections 16E and 16F of the Act. This year, few Licensees have changed status due to various reasons.

Summary of Licensee Status Changes (2025):

Licensee	Status	Reason for Change
Telsat Pacific Ltd	Revoked	Voluntary surrender followed by TRBR revocation due to financial difficulties and asset liquidation.
Servicom	Winding Down	Currently in the process of closing satellite TV operations and selling assets due to financial constraints.
Buzz FM	Platform Shift	Ceased broadcasting on FM96.3; operations have transitioned exclusively to digital streaming platforms.

TRBR continues to utilize its powers under Section 8 of the Act to gather information and to ensure that all operators maintain the management and technical capacity required to serve the public interest.

10.5 Advertisement Guidelines

To maintain high standards of transparency, TRBR developed a comprehensive Advertisement Guideline and launched in 2024. This framework continue to be implemented in 2025 to assist Broadcast licensee in ensuring that promotional content are clearly identified as such, in alignment with the Vanuatu Broadcasting Advertising Standards and Vanuatu Code of Practice for Broadcasting.

While these guidelines operate on a voluntary basis to encourage industry to self-regulate, they do not exempt any broadcaster from their mandatory obligations under the Act or their specific license conditions.

10.7 List of Broadcast Licensees in 2025

License Category	License Name	Status	Radio	TV
Radio/TV	VBTC	Active	FM Radio Broadcast	
MW Radio Broadcast				
SW Radio Broadcast	Terrestrial TV			
Buzz 96.3 FM	Daily Post	Active	FM Radio Broadcast	Streaming Online
Capitol FM 107	Multimedia	Active	FM Radio Broadcast	
Telsat	Telsat Pacific Ltd	Active		Terrestrial and Satellite TV (Close)
Digicel	Digicel Vanuatu Ltd	Active		Satellite and Mobile TV
Servicom	Video Ezy	Active		Satellite TV (Close)
Hope Channel	Seventh Day Adventist Mission	Active	FM Radio Broadcast	Terrestrial TV
United Christian Broadcaster Vanuatu Committee	Vanuatu Christian Council	Active	FM Radio Broadcast	
Trinity Broadcasting Network	Trinity Broadcasting Network	Active	FM Radio Broadcast	

11

Relations with Key International Stakeholders

11.1 Membership in Key Organizations

The TRBR continues to actively participate in a wide range of regional and international organizations activities. Its memberships strengthen collaboration, align Vanuatu with global standards, and ensure the nation's voice is represented in international policy discussions. TRBR maintains collaboration with:

- International Telecommunication Union (ITU)
- Asia Pacific Telecommunity (APT)
- Commonwealth Telecommunications Organization (CTO) (through the Government of Vanuatu)
- Pacific Islands Telecommunications Association (PITA)
- Global System for Mobile Communications Association (GSMA)
- Telecom Regulatory Authority of India (TRAI) (through a Memorandum of Understanding)
- NZ Broadcasting Standards Authority (BSA)
- Other relevant regional and global bodies

11.2 Leadership Roles

TRBR has taken on leadership responsibilities within the Asia Pacific Telecommunity and the Pacific Islands Chapter of the Internet Society (PICISOC):

- The Regulator Mr. Brian Winji Molitaviti, was elected Vice Chair of the APT Policy Regulation Forum (PRF) at PRF 19 in Bhutan (2019) for a two year term, and

was subsequently re elected at PRF 21 in Bangkok, Thailand, extending this leadership role for another 2 terms until 2025.

- Andrew Molivurae (often referred to as Andrew Moli) is currently serving as one of the Vice Chairs of the Pacific Islands Chapter of the Internet Society (PICISOC) Board. He was elected in March 2023 alongside other regional leaders.
- Andrew Molivurae is also the current chair of Pacific IGF. He was confirmed as Chair in the 2025 Pacific IGF plenary.

These positions reflects the confidence of regional peers in TRBR's ability to contribute to policy development and regulatory cooperation across the Asia Pacific.

11.3 Internet Governance Participation

TRBR continues to maintain active membership in organizations central to internet governance and domain name management:

- Internet Corporation for Assigned Names and Numbers (ICANN) – responsible for IP address allocation, protocol identifiers, and management of gTLDs and ccTLDs.
- Asia Pacific Top Level Domain (APTLD) Association – a regional body for ccTLD registries, fostering cooperation and best practices across Asia Pacific.

12

2025 Financial Statements

12.1 2025 Income Statements

Income Statement		
For year ended 31 December 2025		
Expressed in VATU	2025	2024
Operating Revenue	211,539,277	205,674,445
Operating Expenses	(242,920,095)	(186,755,857)
Operating Surplus before payment to Universal Access Fund	(31,380,818)	18,918,588
Universal Access Fund	-	-
Operating Surplus/(deficit) after payment to Universal Access Fund	(31,380,818)	18,918,588

12.2 2025 Statement of Financial Position

Statement Of Financial Position		
As at 31 December 2025		
Expressed in VATU	2025	2024
CURRENT ASSETS		
Cash and Cash Equivalents	103,111,642	88,178,070
Receivables	60,270,607	39,958,140
Other Assets	2,706,607	4,373,186
NON-CURRENT ASSETS		
Plant and Equipment	16,854,747	27,161,114
Total Assets	182,943,614	159,670,510
CURRENT LIABILITIES		
Creditors and accruals	15,984,643	3,415,516
Provisions	2,039,189	1,530,836
Lease Liability – Right Of Use	5,688,870	5,688,870
GFG Grant - Current	506,294	506,294
	24,218,996	11,141,516
NON CURRENT LIABILITIES		
Provisions	34,628,471	4,731,504
Lease Liability – Right Of Use	19,662,376	7,982,901
GFG Grant – Non Current	-	-
Total liabilities	78,509,843	23,855,921
Net Assets	104,433,771	135,814,589
Accumulated Surplus/(Deficit)	104,433,771	135,814,589

13

Register of Consultants in 2025

Name	Position Held	Area of Expertise or Project Responsibilities
Cameron Craig	Regulatory Support Advisor	<ol style="list-style-type: none"> 1) undertake an analysis of on-net and Off-net price differentials for phone calls and SMS provide advise to the Regulator on the outcome of the Study and develop a framework, if necessary to address this price differential 2) undertake a study on the Operator's audited Financial Accounts and develop a framework that effectively assists the TRBR to annually collect their financial audited accounts from the Service provider to improve their reporting obligation
Incite Consulting Ltd	Telecoms Competition and Economic Regulatory Expert	Incite Consulting provides general, wide-ranging expert telecommunication regulation guidance; including analysis and determination of relevant markets, a strategic measure of addressing anti-competitive actions, and relevant economic and competition assistance to the TRBR team.
Kieth Davidson	Consultant	<ol style="list-style-type: none"> 1) Provide advise on and assist in finalizing the Register accreditation process 2) Provide advice and assist in finalizing the. vuccTLD Dispute Resolution Service Document 3) Provide advice on Registry Contract renewal 4) Provide review and advise on exiting .VU policies and procedures with specific reference to Reserved names and Regulators powers to suspend or delete domain names 5) Provide any advise on Top Level Domains that maybe requested by the Regulator.

Name	Position Held	Area of Expertise or Project Responsibilities
Brian Winji	Advisor	<ol style="list-style-type: none"> 1) Advisor to the Corporate team, provide expert advice on general technical assessment based on international best practices and requirements to the Regulator 2) Working with the TRBR assigned team to deliver on the projects 3) Ad hoc support as requested by the Regulator.

