



Government of
The Republic
of Vanuatu



Telecommunication &
Radiocommunication
Regulator

PO Box 3547
Port Vila
Vanuatu
Tel: +678 27621

For TRR use only

Complaint number:	
Type of Complaint (eg. Internet rates, network coverage etc...):	
Date received	
Date completed	

TRR CUSTOMER COMPLAINT FORM

Complete this form and send to TRR only after you have failed to receive satisfaction from your service provider

Family Name of complainant:	
Forenames:	
Address of Complainant:	
Fixed Number:	
Mobile Number:	
Email address:	
Service Provider's Name against which the complaint is being made:	
Nature /Facts of the Complaint:	
Dates of corresponding with Licensee (Attach copies of correspondence. If billing dispute attach copies of bills):	

Signed:	Date:
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